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HD4568



User Manual

PHILIPS

Contents

1	Your rice cooker	3
<hr/>		
2	Important	4
	Power failure backup function	5
	Electromagnetic fields (EMF)	5
<hr/>		
3	What's in the box	6
<hr/>		
4	Overview	7
	Product overview	7
	Controls overview	8
<hr/>		
5	Using the appliance	9
	Before first use	9
	Three ways of using the slider bar	9
	东北米 (Northeast rice), 丝苗米 (See-mew rice), 寿司米 (Sushi rice), 香米 (jasmine rice), 其它 (others)	10
	旋风煮 (Ultra quick rice cooking), 农家饭 (Country flavored rice cooking), 粗粮饭 (Cooking grain), 八宝饭 (Eight-treasure rice pudding), 少量煮 (Small portion rice cooking), 菜饭 (Cooking rice with food)	13
	煮粥 (Cooking congee), 杂粮粥 (Cooking congee with grains), 稀饭 (Cooking gruel), 煲汤 (Making soup), 慢炖 (Slow cooking)	14
	煲仔饭 (Claypot rice cooking)	15
	煮面 (Cooking noodles)	16
	解冻 (Defrosting)	17
	热饭 (Reheating)	18
	蛋糕 (Baking cake)	19
	蒸汽清洗 (Steam cleaning)	21
	Set the cooking time	22
	Preset time for delayed cooking	22
	Set up My Favorite menu	23
	Set up child lock	24
<hr/>		
6	Cleaning and Maintenance	25
	Disassemble the inner lid and steam valve	25
	Interior	26
	Exterior	26
	Accessories and inner pot	26
<hr/>		
7	Environment	27
<hr/>		
8	Guarantee and service	28

9	Specifications	29
<hr/>		
10	Troubleshooting	30

1 Your rice cooker

Congratulations on your purchase, and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at www.Philips.com/welcome.

2 Important

Read this safety leaflet carefully before you use the appliance and save it for future reference.

Danger

- Do not immerse the appliance in water, nor rinse it under the tap.

Warning

- This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance should be positioned in a stable situation with the handles (if any) positioned to avoid spillage of the hot liquids.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.
- Make sure that the damaged power cord is replaced by Philips, a service center authorized by Philips or similarly qualified persons in order to avoid a hazard.

- The appliance is not intended to be operated by means of an external timer or a separate remote-control system.
- Check if the voltage indicated on the appliance corresponds to the local power voltage before you connect it.
- Only connect the appliance to a grounded power outlet. Always make sure that the plug is inserted firmly into the power outlet.
- Do not use the appliance if the plug, the power cord, the inner pot, the sealing ring, or the main body is damaged.
- Do not let the power cord hang over the edge of the table or worktop on which the appliance stands.
- Make sure the heating element, the temperature sensor, and the outside of the inner pot are clean and dry before you put the plug in the power outlet.
- Do not plug in the appliance or press any of the buttons on the control panel with wet hands.

Caution

- Never use any accessories or parts from other manufacturers or that Philips does not specifically recommend. If you use such accessories or parts, your guarantee becomes invalid.
- Do not expose the appliance to high temperatures, nor place it on a working or still hot stove or cooker.
- Do not expose the appliance to direct sunlight.
- Place the appliance on a stable, horizontal, and level surface.

- Always put the inner pot in the appliance before you put the plug in the power outlet and switch it on.
- Do not place the inner pot directly over an open fire to cook rice.
- Do not use the inner pot if it is deformed.
- The accessible surfaces may become hot when the appliance is operating. Take extra caution when touching the appliance.
- Beware of hot steam coming out of the steam vent during cooking or out of the appliance when you open the lid. Keep hands and face away from the appliance to avoid the steam.
- Do not lift and move the appliance while it is operating.
- Do not exceed the maximum water level indicated in the inner pot to prevent overflow which might cause potential hazard.
- Do not place the cooking utensils inside the pot while cooking, keeping warm or reheating rice.
- Only use the cooking utensils provided. Avoid using sharp utensils.
- To avoid scratches, it is not recommended to cook ingredients with crustaceans and shellfish. Remove the hard shells before cooking.
- Do not insert metallic objects or alien substances into the steam vent.
- Do not place a magnetic substance on the lid. Do not use the appliance near a magnetic substance.
- Always let the appliance cool down before you clean or move it.
- Always clean the appliance after use. Do not clean the appliance in a dishwasher.
- Always unplug the appliance if not used for a longer period.
- If the appliance is used improperly or for professional or semiprofessional purposes, or if it is not used according to the instructions in this user manual, the guarantee becomes invalid and Philips refuses liability for any damage caused.

Power failure backup function

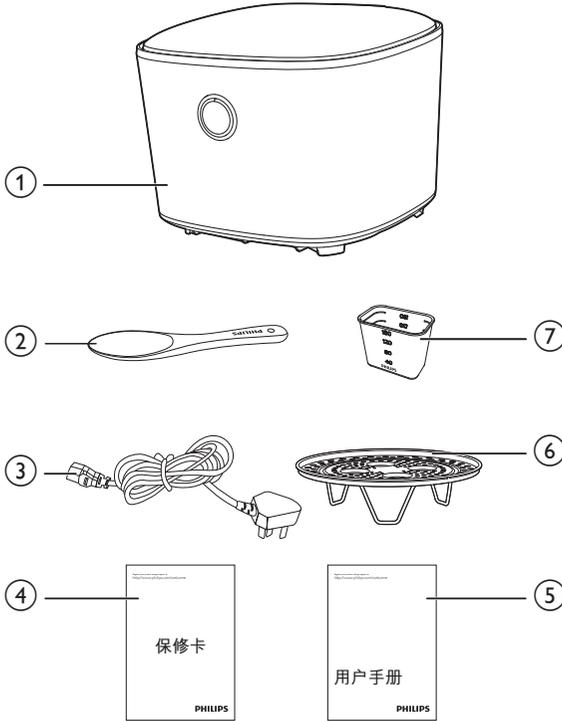
This appliance has a backup function that reserves the status before a power failure.

- If the power failure occurs during a cooking process, and the power supply is resumed within 1 hours, the countdown of the cooking time continues where it is left off.
- If the power failure occurs when the appliance is at preset mode, and the power supply is resumed within 1 hours, the countdown of the preset time continues where it is left off.
- If the power supply is not resumed within 1 hours, the appliance might not continue with the previous working process, but stay in standby mode.

Electromagnetic fields (EMF)

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

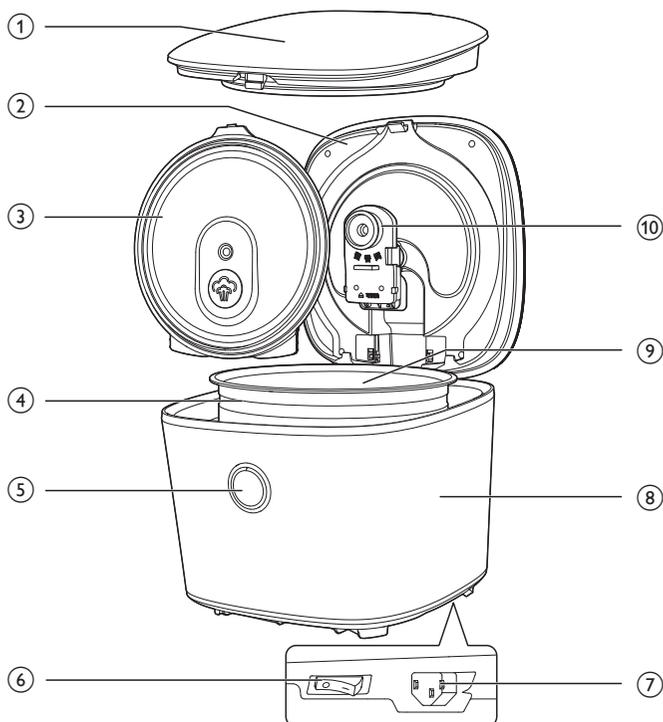
3 What's in the box



①	Main unit	⑤	User manual
②	Rice Scoop	⑥	Steam rack
③	Power cord	⑦	Measuring cup
④	Warranty card		

4 Overview

Product overview



①	Control panel	⑥	On/Off switch
②	Top lid	⑦	Power socket
③	Detachable inner lid	⑧	Main unit
④	Inner pot	⑨	Water level indications
⑤	Lid release button	⑩	Detachable steam valve

Controls overview



①	Slider bar for time regulation	⑤	Display screen
②	Preset/cooking time	⑥	Start cooking
③	Warm/off	⑦	Menu/Child lock
④	My favorite	⑧	Slider bar for menu selection

Note

- 升温吸水 (heat up and absorb water), 淀粉溶出 (dissolution of starch), 淀粉糊化 (gelatinization of starch), 吸水扩张 (absorb water and expand), 加速膨胀 (accelerate the expand speed), 浸润保水 (reserve water) are the six stages for rice cooking.

5 Using the appliance

Tip

- The appliance comes with a certain protection when opening or closing the top lid. To avoid unexpected operations on the control panel, it will be turned off when the lid is open. This is normal.
- To cancel an ongoing cooking process, press  保温/取消, and the appliance will be in standby mode.

Note

- During the cooking process, if you want to open and close the lid (especially when there are a lot of water in the inner pot), make sure to slowly close it or wait for 1-2 minutes, so that the steam disperses and the pressure is released. This is to avoid liquid in the inner pot being ejected from the steam vent.

Before first use

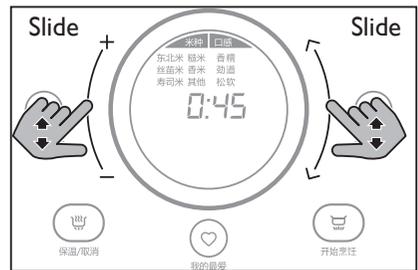
- 1 Take out all the accessories from the inner pot, and remove all packaging materials of it.
- 2 Clean the parts of the appliance thoroughly before using it for the first time (see chapter "Cleaning and Maintenance").

Note

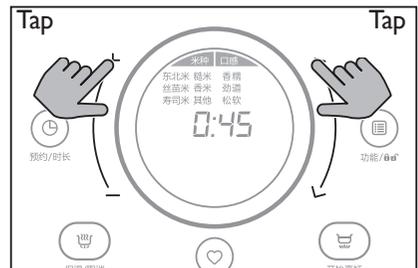
- Make sure all parts are completely dry before you start using the appliance.
- There is an on/off switch on the lower right side of the appliance (next to the power socket). Make sure to turn it to the "I" position to switch it on before cooking.

Three ways of using the slider bar

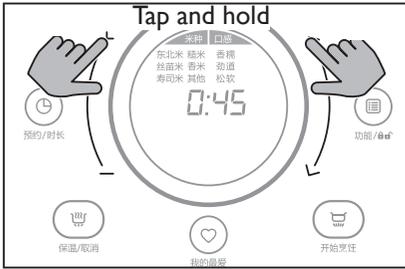
- 1 Slide: slide your finger up or down the bar to choose different menus or setting time.



- 2 Tap: tap on the "+" or "-" to choose different menus or setting time.



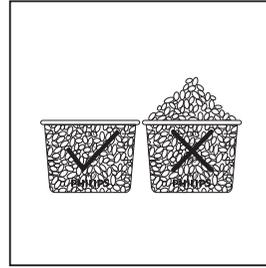
- 3 Tap and press: tap and press on "+" or "-" to fast forward in choosing different menus or setting time.



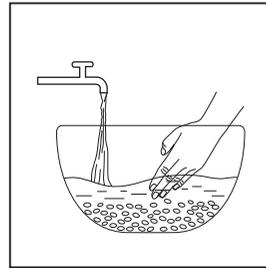
东北米 (Northeast rice), 丝苗米 (See-mew rice), 寿司米 (Sushi rice), 香米 (Jasmine rice), 其它 (others)

Menu	Flavor	Default cooking time	Time regulation
东北米 丝苗米 寿司米 香米 其它	Sticky (香糯)	~ 45 mins	N/A
	Chewy (劲道)	~ 35 mins	
	Fluffy (松软)	~ 40 mins	
糙米	Sticky (香糯)	~ 80 mins	N/A
	Chewy (劲道)	~ 60 mins	
	Fluffy (松软)	~ 70 mins	

- 1 Measure some rice with the provided measuring cup.

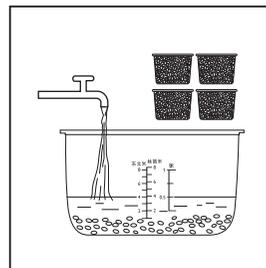


- 2 Rinse rice, and put the washed rice in the inner pot.



- 3 Add water to the level indicated on the scale inside the inner pot that corresponds to the number of cups of rice used. Then smooth the rice surface.

↳ For instance, if you cook 4 cups of northeast rice, add water up to the 4-cup level indicated on the scale (东北米 - 4).



Note

- Do not exceed the volume indicated or exceed the maximum water level, as this may cause the appliance to overflow.
- Different types and quantity of rice require different amount of water. The amount of water you pour in will directly affect the flavor and nutrition of the rice. Use the provided measuring cup and follow the water level indications to get best cooking result.
- To cook jasmine rice and brown rice, follow the water level indication of the northeast rice.

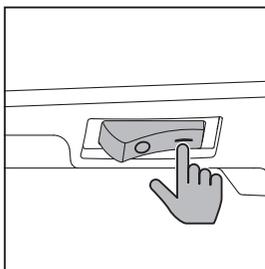
- 4 Wipe off water outside of the inner pot and put it into the appliance.

Note

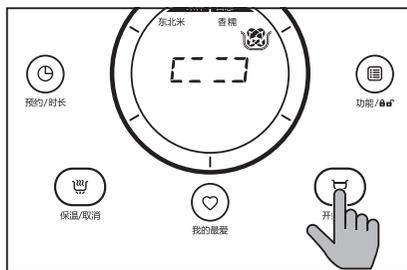
- Make sure that the outside of the inner pot is dry and clean, and that there is no foreign residue on the inside of the appliance.

- 5 Close the lid, and put the plug into the power socket.

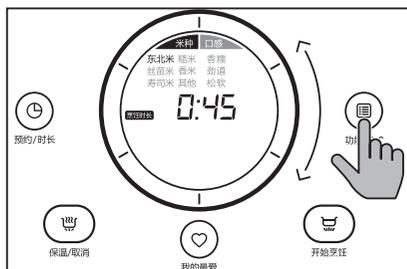
- 6 Turn the on/off switch to "I".



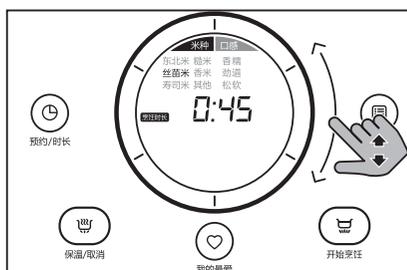
- 7 Tap  开始烹饪 and you can start with the default cooking menu: 东北米 (northeast rice), 香糯 (sticky flavor).



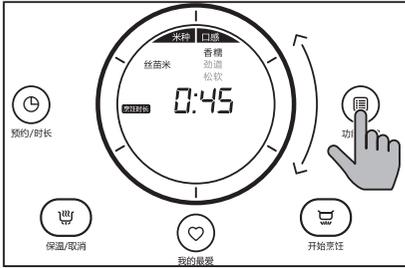
- 8 If you need to choose a different rice type or flavor, tap  功能/锁 and choose a different type of rice.



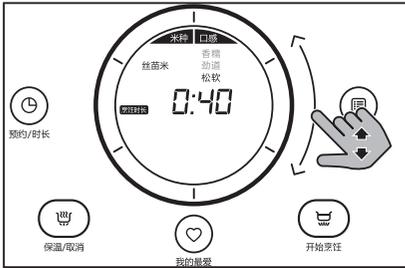
- 9 Slide on the bar to choose the type of rice you need.



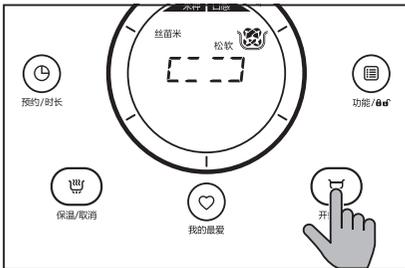
- 10 Tap  功能/ again and choose the flavor you need.



- 11 Slide on the bar to choose the flavor you need.



- 12 Tap  开始烹饪 to start the cooking process.



- 13 When the cooking is finished, the appliance beeps, and switches to warm keeping mode automatically.
 ↳ The warm keeping indicator lights up.

Tip

- After the cooking is finished, stir the rice and loosen it immediately to release excessive moisture for fluffy rice.

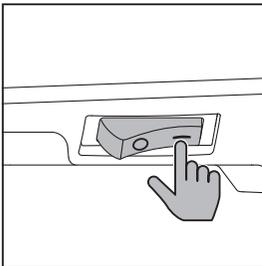
Note

- Depending on the cooking conditions, rice on the bottom may become slightly browned.

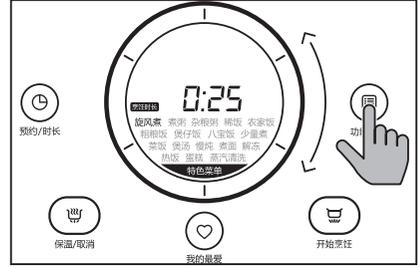
旋风煮 (Ultra quick rice cooking), 农家饭 (Country flavored rice cooking), 粗粮饭 (Cooking grain), 八宝饭 (Eight-treasure rice pudding), 少量煮 (Small portion rice cooking), 菜饭 (Cooking rice with food)

Menu	Default cooking time	Time regulation
旋风煮	~ 25 mins	N/A
农家饭	~ 45 mins	
粗粮饭	~ 45 mins	
八宝饭	~ 45 mins	
少量煮	~ 30 mins	
菜饭	~ 35 mins	

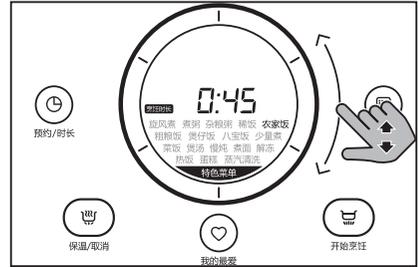
- Put the ingredients in the inner pot.
- Add water to the level indicated on the scale inside the inner pot that corresponds to the number of cups of rice used. Then smooth the rice surface.
- Wipe off water outside of the inner pot and put it into the appliance.
- Close the lid, and put the plug into the power socket.
- Turn the on/off switch to "I".



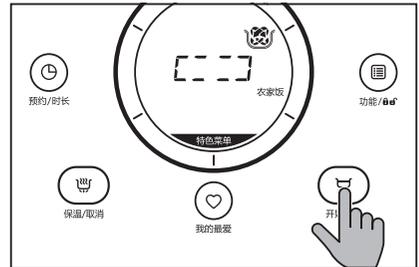
- Tap 功能/功能 until the specialty menu is selected.



- Slide on the bar until the menu you need is selected.



- Tap 开始烹饪 to start the cooking process.



- When the cooking is finished, the appliance beeps, and switches to warm keeping mode automatically.
 - The warm keeping indicator lights up.

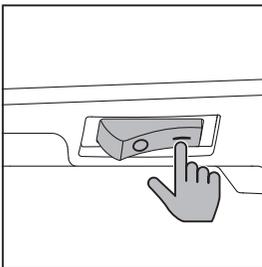
煮粥 (Cooking congee), 杂粮粥 (Cooking congee with grains), 稀饭 (Cooking gruel), 煲汤 (Making soup), 慢炖 (Slow cooking)

Note

- It is normal to find the congee stickier if it is left in the warm keeping mode for too long.
- When you cook congee, make sure to follow the water level indications accordingly.

Menu	Default cooking time	Time regulation
煮粥	~ 90 mins	1 - 4 hrs
杂粮粥	~ 90 mins	1 - 4 hrs
稀饭	~ 90 mins	1 - 4 hrs
煲汤	~ 2 hrs	1 - 4 hrs
慢炖	~ 4 hrs	3 - 6 hrs

- 1 Put the ingredients in the inner pot.
- 2 Wipe off water outside of the inner pot and put it into the appliance.
- 3 Close the lid, and put the plug into the power socket.
- 4 Turn the on/off switch to "I".



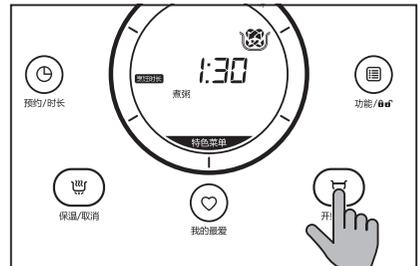
- 5 Tap **功能/开** until the specialty menu is selected.



- 6 Slide on the bar until the menu you need is selected.



- 7 Tap **开始烹饪** to start the cooking process.



- 8 When the cooking is finished, the appliance beeps, and switches to warm keeping mode automatically.
 - ↳ The warm keeping indicator lights up.

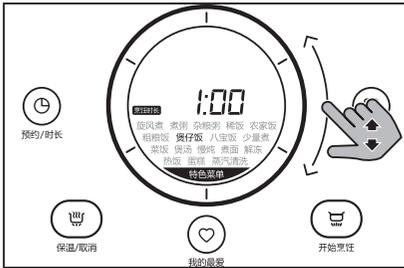
煲仔饭 (Claypot rice cooking)

Menu	Default cooking time	Time regulation
煲仔饭	~ 60 mins	N/A

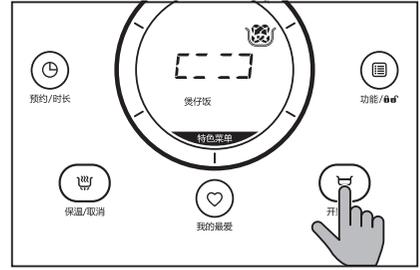
- 1 Follow steps 1 to 6 in "Cooking rice".
- 2 Tap  功能/ 特色菜单 until the specialty menu is selected.



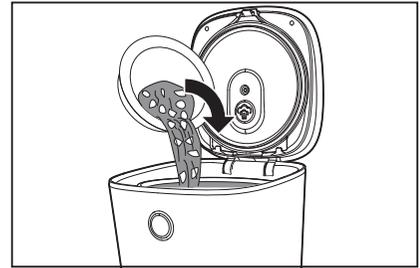
- 3 Slide on the bar until the menu you need is selected.



- 4 Tap  开始烹饪 to start the cooking process.



- 5 When the rice is ready, the appliance beeps.
- 6 Add the ingredients for the claypot rice by placing them on top of the rice. Coat the inner pot with some cooking oil. Close the lid to resume the cooking process.



- 7 When the cooking is finished, the appliance beeps, and switches to warm keeping mode automatically.
 - ↳ The warm keeping indicator lights up.

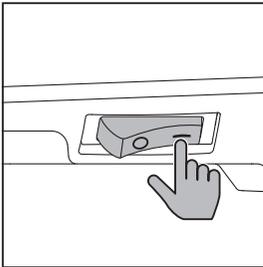
Note

- Depending on the cooking conditions, rice on the bottom may become slightly browned.

煮面 (Cooking noodles)

Menu	Default cooking time	Time regulation
煮面	~ 10 mins	5 - 20 mins

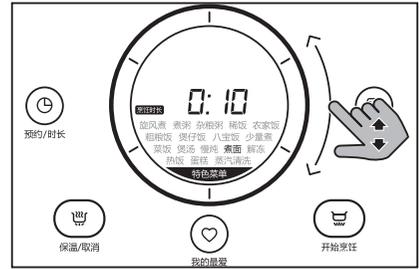
- 1 Pour some water into the inner pot.
- 2 Wipe off water outside of the inner pot and put it into the appliance.
- 3 Close the lid, and put the plug into the power socket.
- 4 Turn the on/off switch to "I".



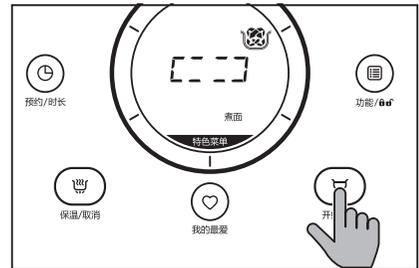
- 5 Tap 功能/功能 until the specialty menu is selected.



- 6 Slide on the bar until the menu you need is selected.



- 7 Tap 开始烹饪 to start the cooking process.



- 8 The timer starts counting down when the water is brought up to boil.
- 9 Open the lid and put noodles into the inner pot.

Note

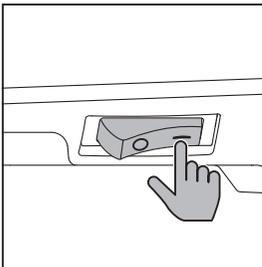
- To avoid overflow, or to keep the noodles from sticking together, constantly stir the noodles during cooking.
- Do not exceed the maximum water level indication when cooking noodles. After the noodles are put in the inner pot, keep the lid open, or the contents may overflow.
- Do not close the lid after the noodles are put in the inner pot, or the appliance will beep and remind you to open the lid.

- 10 When the cooking is finished, the appliance beeps, and switches to warm keeping mode automatically.
 ↳ The warm keeping indicator lights up.

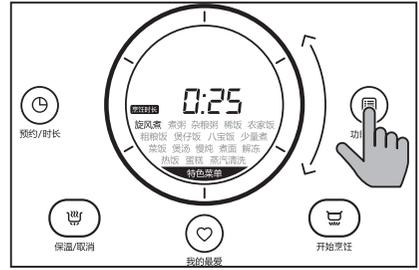
解冻 (Defrosting)

Menu	Default cooking time	Time regulation
解冻	~ 50 mins	5 - 59 mins

- Put ingredients to defrost into the inner pot.
- Pour some water into the inner pot until the ingredients are immersed in water.
- Wipe off water outside of the inner pot and put it into the appliance.
- Close the lid, and put the plug into the power socket.
- Turn the on/off switch to "I".



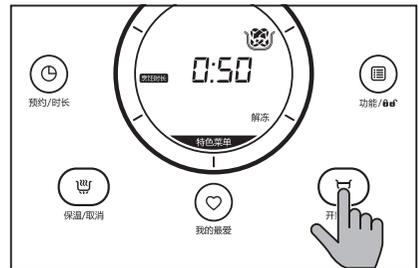
- Tap **功能/锁** until the specialty menu is selected.



- Slide on the bar until the menu you need is selected.



- Tap **开始烹饪** to start the cooking process.

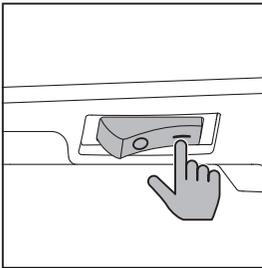


- When the cooking is finished, the appliance beeps, and switches to standby mode automatically.

热饭 (Reheating)

Menu	Default cooking time	Time regulation
热饭	~ 25 mins	25 - 59 mins

- 1 Loosen the cooled rice and evenly distribute it in the inner pot.
- 2 Pour some water onto the rice to prevent it from becoming too dry. The quantity of the water depends on the amount of rice.
- 3 Close the lid, and put the plug into the power socket.
- 4 Turn the on/off switch to "I".



- 5 Tap 功能/功能 until the specialty menu is selected.



- 6 Slide on the bar until the menu you need is selected.



- 7 Tap 开始烹饪 to start the cooking process.

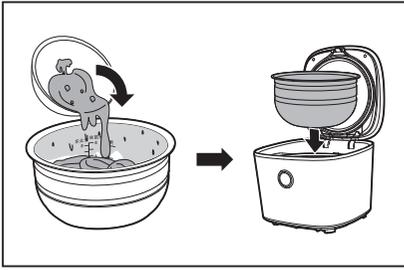


- 8 When the cooking is finished, the appliance beeps, and switches to warm keeping mode automatically.
 - ↳ The warm keeping indicator lights up.

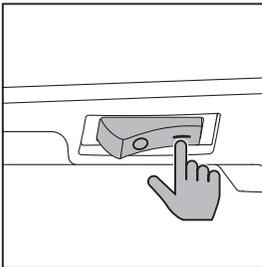
蛋糕 (Baking cake)

Menu	Default cooking time	Time regulation
蛋糕	~ 45 mins	N/A

- 1 Whisk the ingredients for cake well.
- 2 Coat the inner pot with some butter or cooking oil, and then pour the cake mixture into it.



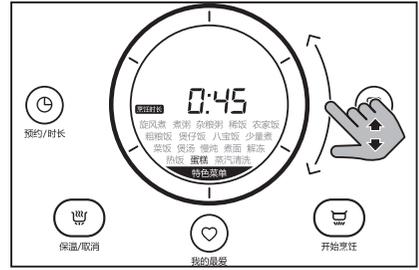
- 3 Close the lid, and put the plug into the power socket.
- 4 Turn the on/off switch to "I".



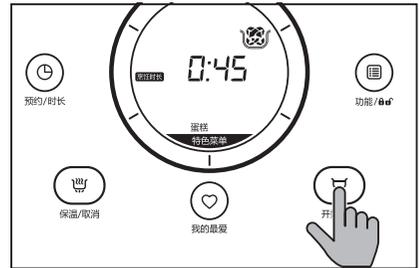
- 5 Tap until the specialty menu is selected.



- 6 Slide on the bar until the menu you need is selected.



- 7 Tap 开始烹饪 to start the cooking process.



- 8 When the cooking is finished, the appliance beeps, and switches to warm keeping mode automatically.

↳ The warm keeping indicator lights up.

- 9 Open the lid and carefully take out the inner pot to cool down.

- 10 After the inner pot has cooled down, put a plate or cake rack on top of the pot, and then flip over to take the cake out.

Cake recipe

- 1 Preparation of raw material:

- **Small quantity:**
 - 3 eggs
 - 100g white sugar (about 2/3 cup)
 - 100g cake powder (about 1 cup)
 - 50g butter (about 1/3 cup)
 - 18g milk (about 1/10 cup)
- **Large quantity:**

- 5 eggs,
- 180g white sugar (about 1 cup)
- 180g cake powder (about 2 cups)
- 80g butter (about 2/3 cup)
- 36g milk (about 1/5 cup)

≡ Note

- You may adjust the raw material proportion as per personal tastes. Don't put in too much raw material, or the quality will be affected and even underdone

- 2 Separate the whites from the yolks and put them in different bowls.
- 3 Mix round white sugar with the whites and yolks respectively, till the bubbles appear.

≡ Note

- If the temperature of egg is too low, you may use insulated water at 40°C to warm it up. The cake made will be soft, loose and elastic.
- Whisk the egg till the egg material flows down the egg whisk as silk.
- The vessel and egg whisk must be clean. If there is oil in it, the egg mixture will not produce bubbles easily.
- To avoid scratching the nonstick coating, do not whisk the egg in the inner pot.

- 4 Add cake powder, and mix well.
- 5 Add milk and melted butter (warm up the butter above warm water till it liquifies), and mix them immediately.

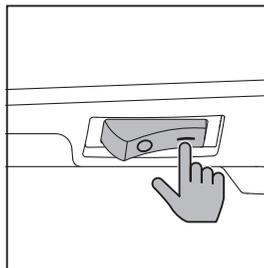
≡ Note

- If the mixture is not well beat up, there will be big bubbles in the cake, and the cake will have a rough taste. If the mixture is over beat up, the cake will be too hard without bubbles.
- Pour the cake mixture into the inner pot and start the baking process before the bubbles burst.
- When the baking is finished, do not leave the cake inside of the inner pot. Take it out immediately to avoid the cake getting damp.

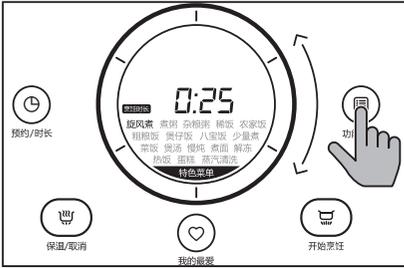
蒸汽清洗 (Steam cleaning)

Menu	Default cooking time	Time regulation
蒸汽清洗	~ 5 mins	5 - 20 mins

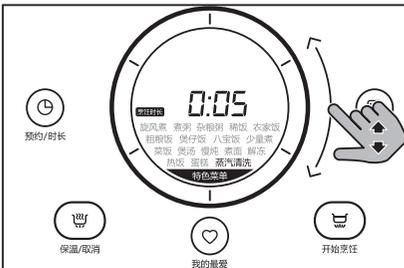
- 1 Pour some water into the inner pot.
- 2 Wipe off water outside of the inner pot and put it into the appliance.
- 3 Close the lid, and put the plug into the power socket.
- 4 Turn the on/off switch to "I".



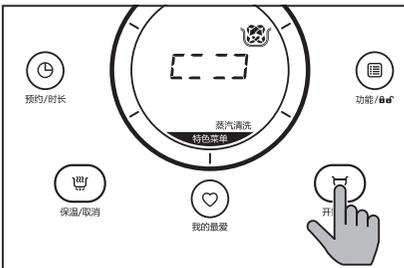
- 5 Tap  功能 /  until the specialty menu is selected.



- 6 Slide on the bar until the menu you need is selected.



- 7 Tap  开始烹饪 to start the cooking process.

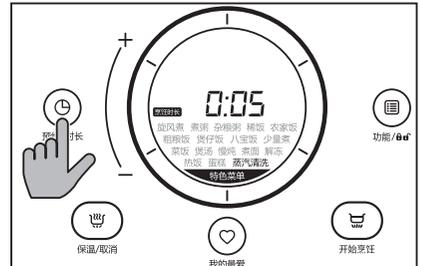


- 8 When the cooking is finished, the appliance beeps, and switches to standby mode automatically.
- 9 Wait until the appliance has cooled down to do the cleaning (refer to chapter 6 "Cleaning and Maintenance").

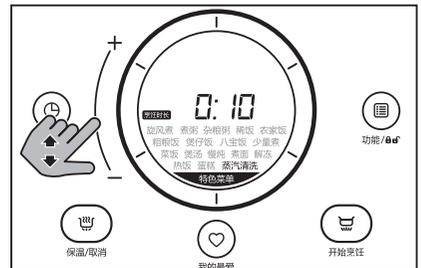
Set the cooking time

You can set the cooking time for some menus, including "cooking congee", "cooking congee with grains", "cooking gruel", "making soup", "slow cooking", "cooking noodle", "reheating", "defrosting" and "steam cleaning". Refer to the cooking time table in each chapter for the detailed regulating range.

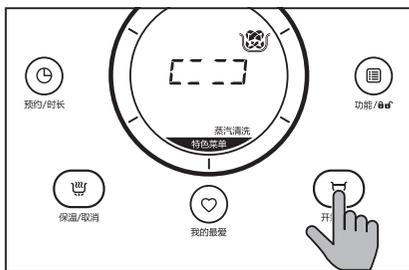
- 1 Choose the menu you need.
- 2 Tap  预约/时长 until 烹饪时长 is displayed on the screen.



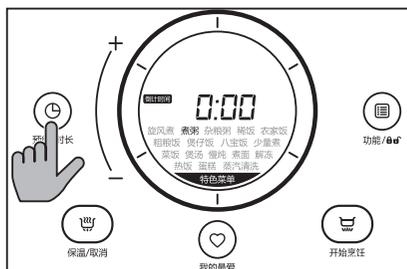
- 3 Slide on the bar to select the cooking time you need.



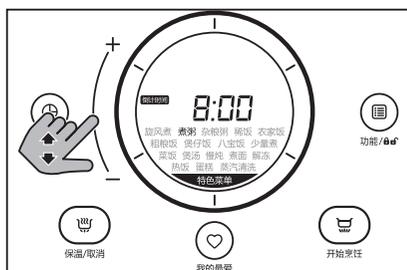
- 4 Tap 开始烹饪 to confirm the cooking time and start the cooking process.



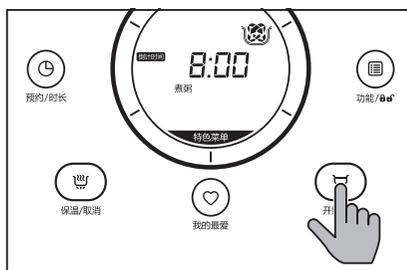
- 1 Choose the menu you need.
- 2 Tap 预约/时长 until 倒计时 is displayed on the screen.



- 3 Slide on the bar to select the preset time you need.



- 4 Tap 开始烹饪 to confirm the preset time. The cooking process will be finished by the time is preset time has elapsed.



Note

- Tap and hold "+" or "-" to fast forward in choosing the cooking time.

Preset time for delayed cooking

You can preset the delayed cooking time for some menus. The preset timer is available from 1 hour up to 24 hours.

Note

- The cooking process will be finished by the time the preset time has elapsed. For instance, if the current time is 12:00 (noon time), and you would like the rice ready by 18:00 in the afternoon, you need to set the preset time of 6 hours.
- If the preset time is shorter than the cooking time, the cooking process will start immediately.
- The preset timer is not available in the following menus: "Cooking noodle", "Defrosting", "Reheating", "Baking cake" and "Steam cleaning".

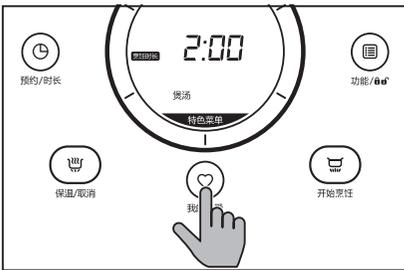
Set up My Favorite menu

You can set any three menus as "My Favorite". Before you make any changes to the setting, the default menus are "Jasmin rice/Sticky", "Cooking congee" and "Making soup".

- Tap 我的最爱 once or more times to select the menu you need, and then tap 开始烹饪 to quickly start with the cooking process.

If you need to change the menu in "My Favorite", for instance to change "Making soup" to "Cooking noodle", follow the steps below.

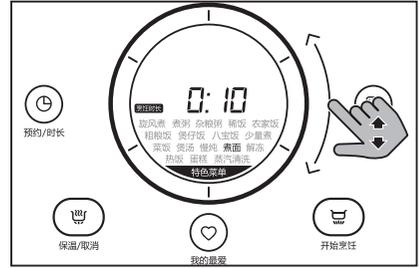
- 1 Tap 我的最爱 until "Making soup" is selected.



- 2 Tap 功能/锁.



- 3 Slide on the bar until "Cooking noodle" is selected.



Note

- Refer to chapter "Set the cooking time" if you need a different cooking time. The revised cooking time will also be saved in the "My Favorite" menu.

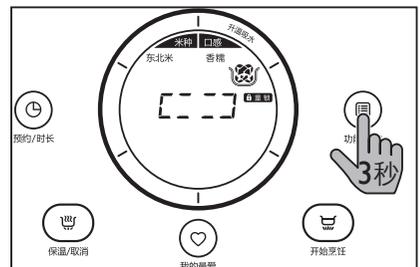
- 4 Tap and hold 我的最爱 for 3 seconds, "Making soup" will be changed to "Cooking noodle" in the "My Favorite" menu.

Follow the same logic to change the other menus in "My Favorite".

Set up child lock

To protect your child from using the appliance, or to avoid unexpected operations during cooking, you can set up the child lock function.

- 1 Tap 功能/锁 for 3 seconds to activate child lock.



↳ The child lock icon  appears on the display screen.

↳ Apart from 功能/🔒, all the other selections are disabled.

To unlock the appliance, press and hold 功能/🔒 for 3 seconds again.

Note

- The child lock can only be activated when the cooking process is ongoing.

6 Cleaning and Maintenance

≡ Note

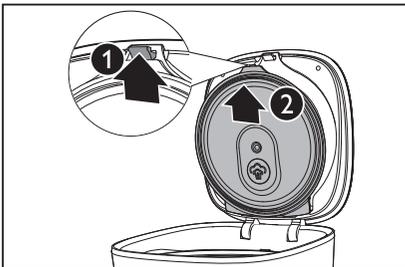
- Unplug the appliance before cleaning.
- Wait until the appliance has cooled down sufficiently before cleaning.
- Make sure to clean the detachable inner lid regularly, otherwise it will discolour and develop a foul odor.
- Do not use scouring pads or other hard objects to clean the inner pot and top lid.

✱ Tip

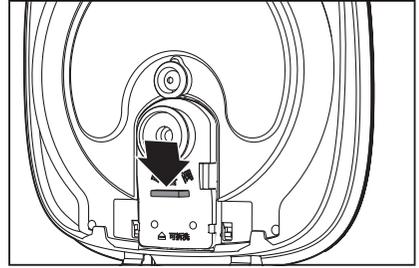
- Use a soft glove or cloth to clean the top lid.
- The inner pot has a nonstick coating. Do not use scouring pads or other hard objects to clean it. Use the steam cleaning function for easier cleaning.

Disassemble the inner lid and steam valve

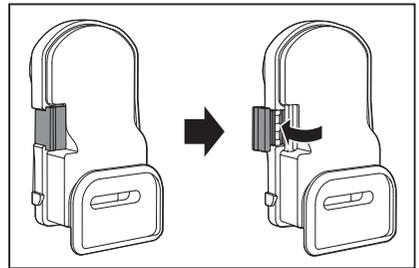
- To disassemble the inner lid, pull up the clamp on top of the lid (1), and then pull the lid out.



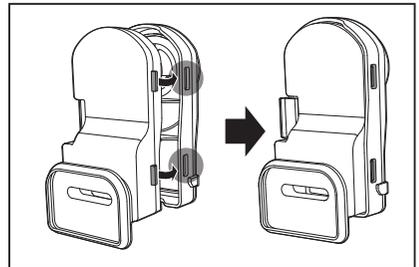
- After the inner lid is removed, press the steam valve downwards to unfasten it.



- Unlock the steam valve to clean it thoroughly.



- To assemble the steam valve, make sure that the side with the clips fits properly, and then fasten the locks on the other side.



≡ Note

- If the steam valve is not assembled, or not properly assembled, leakage will happen during cooking. Before using the appliance, make sure to check if the steam valve is properly assembled.

Interior

- Soak the detachable inner lid and steam valve in warm or cold water and wash with a sponge.
- Wipe the inside of the appliance with wrung out cloth.
- Remove all the food residues stuck to the appliance.

Exterior

- Wipe with a cloth damped with soap water.
- Only use soft and dry cloth to wipe the control panel.
- Make sure to remove all the food residues on the top lid.

Accessories and inner pot

Rice scoop, steam rack and inner pot.

- Soak in hot water and clean with sponge.



Note

- Do not place spoons, bowls or any other object in the inner pot that may damage the nonstick coating.
- Clean the inner pot immediately if seasonings are used in it.

7 Environment

Do not throw away the appliance with normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you can help to preserve the environment.



8 Guarantee and service

If you need service or information, or if you have a problem, visit the Philips website at www.philips.com.tw or contact the Philips Customer Care Center in your country. You can find its phone number in the worldwide guarantee leaflet. If there is no Customer Care Center in your country, go to your local Philips dealer.

9 Specifications

Model Number	HD4568
Rated power output	1500W
Rated capacity	4.0L

10 Troubleshooting

If you encounter problems when using this appliance, check the following points before requesting service. If you cannot solve the problem, contact the Philips Consumer Care Center in your country.

Problem	Solution
The rice is too soft, too hard, or not well cooked.	<ul style="list-style-type: none">• If the appliance is positioned on an uneven or tilted surface, the texture of the cooked rice may be too hard or too soft as the amount of water becomes inconsistent.
	<ul style="list-style-type: none">• The texture of rice varies depending on the brand of rice, where it was harvested, and how long it was stored (new crop or old crop).
	<ul style="list-style-type: none">• The texture of rice varies depending on the room and water temperatures.
	<ul style="list-style-type: none">• Using the preset function may result in softer rice. This is normal.
	<ul style="list-style-type: none">• Using the ultra quick rice cooking menu setting may result in harder rice. This is normal.
	<ul style="list-style-type: none">• Check if the inner pot is deformed.
The rice is scorched.	<ul style="list-style-type: none">• There is not enough water: Add water according to the scale on the inside of the inner pot.
	<ul style="list-style-type: none">• Make sure that there is no foreign residue on the inside of the appliance and the outside of the inner pot before switching the appliance on.
	<ul style="list-style-type: none">• Check if there are food residue on the inside of the appliance or outside of the inner pot. Remove the food residue.
Water spills out of the appliance during cooking.	<ul style="list-style-type: none">• You have not rinse the rice properly. Rinse the rice until the water runs clear.
	<ul style="list-style-type: none">• Check if the inner pot is deformed.
	<ul style="list-style-type: none">• Make sure that you add water to the level indicated on the scale inside the inner pot that corresponds to the number of cups of rice used.
The cake result is too hard.	<ul style="list-style-type: none">• Make sure the water does not exceed the maximum level on the scale, as this may cause the appliance to overflow during cooking.
	Use cake mixture and follow the instructions provided in the user manual.

Problem	Solution
I cannot get to the desired cooking function.	<ul style="list-style-type: none"> • Tap  功能/锁 and use the slider bar to select the menu you need. • Check if the warm keeping indicator is on. Deactivate warm keeping and try again. • Check if the power cord is connected to the cooker properly and if the plug is inserted firmly into the power outlet.
Rice smells bad after cooking	<p>After cooking, make sure the steam vent cap, inner lid and inner pot are cleaned thoroughly. Clean the inner pot with some washing detergent and warm water.</p>
The control panel does not light up.	<ul style="list-style-type: none"> • There is a connection problem. Check if the power cord is connected to the cooker properly and if the plug is inserted firmly into the power outlet. • Make sure the on/off switch is turned to "I".
Leakage happens during cooking.	<p>Check if the steam valve is properly assembled. If the steam valve is not assembled, or not properly assembled, leakage will happen during cooking, and lead to poor cooking result.</p>
I tap  功能/锁 but there is no response.	<ul style="list-style-type: none"> • Check if the power supply is working. Check if the power cord, power plug and power socket are well connected. • Check if the on/off switch at the lower right side is at the "I" position. • Make sure to follow the instructions in the user manual. • If you cannot resolve the problem, do not disassemble the appliance. Take the appliance to your Philips dealer or a service center authorized by Philips.
The appliance does not switch to keep warm mode automatically.	<ul style="list-style-type: none"> • You did not choose the correct cooking menu. For instance, you might be boiling water but have chosen a rice cooking menu. • For some of the menus, such as "Steam Cleaning", the appliance enters standby mode after the cooking is finished. • The temperature control system has malfunction. Take the appliance to your Philips dealer or a service center authorized by Philips.

Problem	Solution
The voltage is not in the normal range. E5 or E6 displays on the screen.	<ul style="list-style-type: none"> • Check with specialist on whether the voltage is in the normal range. • Check if too many appliances are plugged in the same connector, or if the cord extension is too long. • If you cannot resolve the problem, do not disassemble the appliance. Take the appliance to your Philips dealer or a service center authorized by Philips.
Overheat protection of the inner circuit board. E7 displays on the screen.	<ul style="list-style-type: none"> • Check if the air inlets at the bottom of the appliance is blocked. • Check if the temperature around the appliance is too high. • When the error code displays on the screen, the appliance switches off automatically. After the temperature of the appliance drops down, if the appliance still works fine, then the error is caused by overheat protection. • If you cannot resolve the problem, do not disassemble the appliance. Take the appliance to your Philips dealer or a service center authorized by Philips.
Boil dry protection. E14 displays on the screen	<ul style="list-style-type: none"> • Check if there is no water or very little water in the inner pot. • Check if the inner pot is overheated. • During the cooking process, if the appliance boils dry, the boil dry protection will be activated. This is normal. Switch off the appliance when the error code displays, unplug the appliance and take out the inner pot. When the inner pot and appliance cool down, they will resume working. • If you cannot resolve the problem, do not disassemble the appliance. Take the appliance to your Philips dealer or a service center authorized by Philips.
The appliance stops working suddenly, and other error codes display on the screen.	<p>The power source has malfunction. Take the appliance to your Philips dealer or a service center authorized by Philips.</p>

