

# **Shark™**

## **STEAM MOP**

**OWNER'S MANUAL**  
**Model S3305**  
**120V., 60Hz., 800 Watts**



**For information or assistance call**  
**Tel: 1 866 98SHARK (1 866 987-4275)**  
**EURO-PRO Operating LLC**  
**94 Main Mill Street, Door 16**  
**Plattsburgh, NY 12901**  
**[www.sharkvac.com](http://www.sharkvac.com)**

**EURO-PRO** 





1 YEAR LIMITED WARRANTY

Your Steam Mop is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use by the original purchaser only.

Should any defect covered by the terms of the limited warranty be discovered within one year, EURO-PRO Operating LLC will repair or replace any defective part provided the unit is returned by the original purchaser, freight prepaid, to:

EURO-PRO Operating LLC., 94 Main Mill Street, Door 16, Plattsburgh, N.Y., 12901

Proof of purchase date and \$12.95 for handling and return packing/shipping charges must be included.\*

The liability of under this warranty is limited solely to the cost of the replacement parts or the complete unit at our option. LABOUR CHARGES ARE NOT INCLUDED.

This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This Limited Warranty does not cover damage caused by misuse, negligent handling, or damage due to faulty packaging or mishandling in transit (by any common carrier).

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of EURO-PRO Operating LLC, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is EURO-PRO Operating LLC liable for incidental or consequential damages of any nature whatsoever.

This warranty gives you specific legal rights which vary from state to state or province to province.

\*Important: Carefully pack item to avoid damage in shipping. Be sure to attach tag to item before packing with your name, complete address and phone number with note giving purchase information, model number and what you believe is the problem with item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.



OWNERSHIP REGISTRATION CARD FOR CANADIAN CONSUMERS ONLY

Please fill out and mail the product registration card within ten (10) days of purchase in order to validate the foregoing Limited Warranty. The registration will enable us to contact you in the unlikely event of a product safety notification. By returning this card you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

EURO-PRO Operating LLC, 94 Main Mill Street, Door 16, Plattsburgh, N.Y. 12901

Model S3305

Appliance model

Date purchased Name of store

Owner's name

Address City State Zip Code

IMPORTANT SAFETY INSTRUCTIONS

When using your Steam Mop, basic safety precautions should always be observed, including the following:

- 1. Read all instructions before using your steam mop.
2. Use the system only for its intended use.
3. Do not use outdoors.
4. Do not leave the Steam Mop unattended when plugged in.
5. Do not allow to be used as a toy.
6. Use only as described in this manual.
7. Use only manufacturer's recommended accessories.
8. Do not operate the appliance with a damaged plug or cord.
9. To protect against a risk of electric shock, do not immerse the Steam Mop into water or any other liquids.
10. Do not pull or carry by power cord.
11. Do not unplug by pulling on power cord.
12. Turn the unit off before unplugging from electrical outlet.
13. Do not handle plug or Steam Mop with wet hands or operate appliance without shoes.
14. Do not put any objects into openings.
15. Do not put hands or feet under the Steam Mop.
16. Use ONLY on flat, horizontal surfaces.
17. Do not add cleaning solutions, scented perfumes, oils or any other chemicals to the water.
18. When in use, never turn the appliance over or on its side.
19. Do not handle the micro-fiber cleaning cloth immediately after turning the unit off.
20. NEVER LEAVE THE APPLIANCE IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME.
21. When cleaning the Steam Mop, turn the appliance off and clean with a dry or damp cloth.
22. Extreme caution should be exercised when using this appliance to clean stairs.
23. Never use Steam Mop without micro-fiber cleaning cloth attached.
24. Keep your work area well lit.
25. Store Steam Mop indoors in a cool, dry place.

SAVE THESE INSTRUCTIONS For Household Use Only

## ADDITIONAL IMPORTANT SAFEGUARDS

1. To avoid circuit overload, **do not** operate another appliance on the same electrical outlet (circuit)
2. If an extension cord is absolutely necessary, a 15 ampere 14 gage cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.
3. **Do not** leave unattended when the system is connected to a power supply/electrical outlet.

## SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

**WARNING:** This appliance is equipped with a grounded-type 3-wire cord (3-prong plug). This plug will only fit into an electrical outlet made for a 3-prong plug. This is a safety feature. If the plug should fail to fit the outlet, contact an electrician to replace the outlet. Do not attempt to defeat the safety purpose of the grounding pin, part of the 3-prong plug.

## TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
STEAM MOP WILL NOT OPERATE	<ol style="list-style-type: none"> <li>1. Power cord not firmly plugged into outlet.</li> <li>2. No power in wall outlet.</li> <li>3. Needs servicing.</li> </ol>	<ol style="list-style-type: none"> <li>1. Plug unit in firmly.</li> <li>2. Check fuse or breaker. Replace fuse/reset breaker.</li> <li>3. Call 1-800-798-7398.</li> </ol>
STEAM MOP WILL NOT MAKE STEAM	<ol style="list-style-type: none"> <li>1. No water in water tank.</li> </ol>	<ol style="list-style-type: none"> <li>1. Add water to the water tank following instructions on page 5.</li> </ol>
STEAM MOP LEAVES WATER ON THE FLOOR	<ol style="list-style-type: none"> <li>1. Micro-fiber cleaning cloth is too wet.</li> <li>2. Unit is not level on the floor.</li> </ol>	<ol style="list-style-type: none"> <li>1. Turn off unit, unplug from power outlet and change the micro-fiber cleaning cloth.</li> <li>2. Always keep the steam mop level and parallel to the floor.</li> </ol>
STEAM MOP LEFT WHITE SPOT ON FLOOR	<ol style="list-style-type: none"> <li>1. Steam mop left in one spot too long.</li> <li>2. Steam mop not rested on floor protector pad.</li> <li>3. Hard water.</li> </ol>	<ol style="list-style-type: none"> <li>1. Always place the steam mop on the floor protector pad when not in use. To remove, use a damp, dry cloth with a few drops of white vinegar and rub the stain to remove.</li> <li>2. Always place the steam mop on the floor protector pad when not in use.</li> <li>3. Use distilled water.</li> </ol>

## TO ORDER REPLACEMENT MICRO-FIBER CLOTHS

for Model S3305H

Call: 1-866-98SHARK (1-866-987-4275)  
Monday to Friday 8:30 A.M. - 5:00 P.M. Eastern Standard Time  
or  
visit our website: [www.sharkvac.com](http://www.sharkvac.com)

## FOR TECHNICAL SUPPORT

for Model S3305H

Call.: 800-798-7398  
Monday to Friday 8:30 A.M. - 5:00 P.M. Eastern Standard Time

## OPERATING INSTRUCTIONS

### Care & Maintenance

**IMPORTANT:** Always insure that the unit is "UNPLUGGED" from the wall receptacle prior cleaning or before emptying the water tank.

1. Turn the unit off and unplug from electrical outlet.
2. Wrap power cord around cord holders.
3. Let the unit cool for five (5) minutes before removing the micro-fiber cleaning cloth and before emptying the water tank.
4. Always empty the water tank when you have finished using the unit.
5. Never leave the micro-fiber cleaning cloth on the unit when you have finished using the steam mop. Always remove the micro-fiber cleaning cloth and wash in warm water with a mild detergent. Never use bleach or fabric softener when cleaning the micro-fiber cleaning cloth. The micro-fiber cleaning cloth can be washed in a washing machine and dried in a clothes dryer but on low heat. We recommend that you air dry for 24 hours but it could also be dried in a clothes dryer on a low heat setting.
6. Wipe the unit with a damp cloth to clean. Never immerse main unit in water or any other liquid.
7. In order to keep your steam mop in good condition, we recommend that you clean the water tank once a month to eliminate calcium deposits. Add three ounces (3 oz) of water to the water tank and shake to loosen any deposits. Remove the filling cap and immediately empty water into a sink. **Do not use vinegar or other decalcifying substances in the steam mop water tank.**

**Caution:** Do not immerse the unit in water or any other liquids.

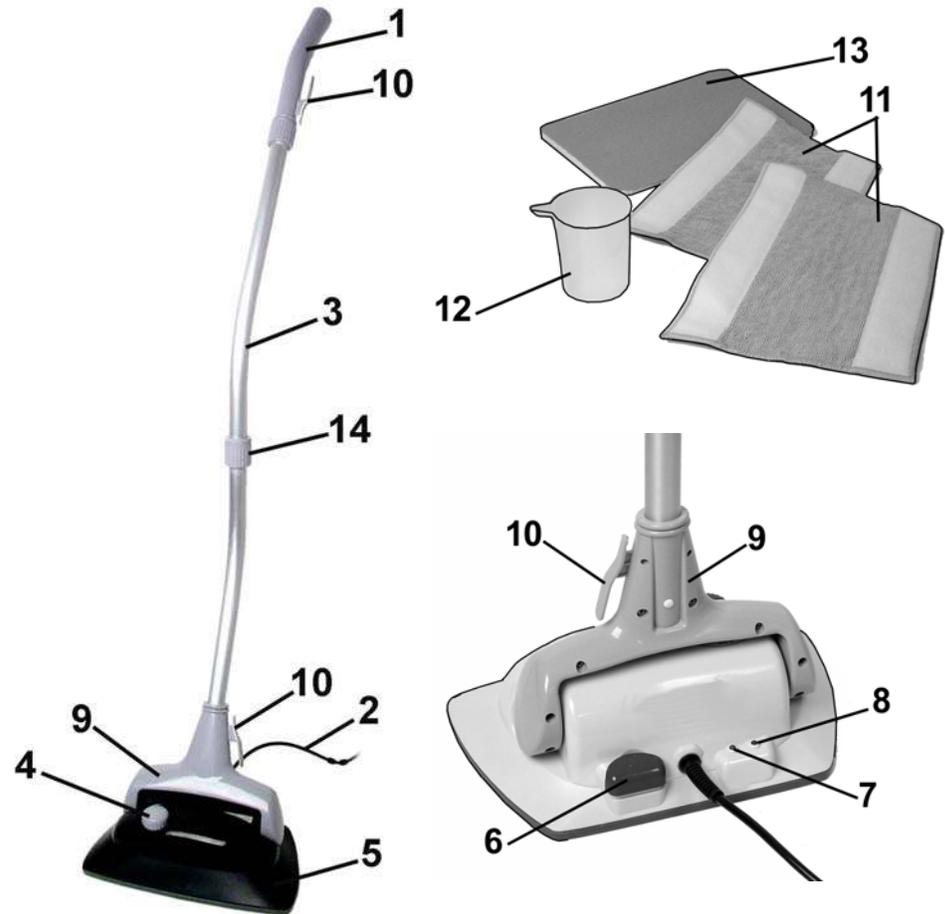
### Helpful Hints

1. Always vacuum or sweep before steam cleaning.
2. The easiest way to use the machine is to tilt the ergonomic handle to a 45° angle and clean slowly 2-3 yards at a time.
3. Hand wash or machine wash the micro-fiber cleaning cloths in a delicate cycle with a mild detergent.
4. We recommend air drying the micro-fiber cleaning cloths for 24 hours, but they could be dried in a dryer on a low heat setting.
5. A good amount of steam passes through the micro-fiber cleaning cloth. We recommend that the cleaning cloth be changed when it gets too wet. These need to be replaced as necessary.
6. To remove stubborn stains from vinyl or linoleum floors, pre-treat with a mild detergent and some water before using the steam mop.

**IMPORTANT:**

**Never leave the steam mop in one spot for any period of time. Always place the appliance on the floor protector pad and make sure that the appliance is turned off.**

## GETTING TO KNOW YOUR STEAM MOP



- |                             |                                     |
|-----------------------------|-------------------------------------|
| 1. Hand Grip                | 8. Empty Light (Red)                |
| 2. Power Cord               | 9. Tube Pivot                       |
| 3. 2-Piece Ergonomic Handle | 10. Cord Holder                     |
| 4. Filling Cap              | 11. Micro-Fiber Cleaning Cloth (x2) |
| 5. Main Unit                | 12. Filling Flask                   |
| 6. On/Off Button            | 13. Floor Protector Pad             |
| 7. Power "On" Light (Green) | 14. Handle Joint                    |

### Technical Specifications

Voltage:	120V., 60Hz.
Power:	800 Watts
Water Capacity:	8 U.S. Fl. Oz.(250ml)

**Note:** Illustrations may differ from actual unit.

## FEATURES

Your **Steam Mop** utilizes steam to remove tough grease, dirt and grime. Steam is nature's purest and most powerful cleaner for safely cleaning all hard floor surfaces in your home without harsh chemicals, thus being perfectly ecological. Cleans your tile, hardwood, linoleum and vinyl floors.

**WARNING:** Your Steam Mop is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

**IMPORTANT:** **Never** leave the appliance in one spot on any surface for any period of time. Always place the appliance on the floor protector pad and make sure that the appliance is turned off.

**CAUTION:** Use a grounded receptacle. Use only a heavy duty extension cord rated for 15 amps minimum - Do not use an ordinary extension cord.

**IMPORTANT:** Do **NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance. **Use regular water or distilled/purified water if the tap water in your area is very hard.**

## OPERATING INSTRUCTIONS

### How To Assemble & Use

**IMPORTANT:** Always insure that the unit is "UNPLUGGED" from the wall receptacle prior to initial filling and before attaching the micro-fiber cleaning cloth to the base of the appliance. **Never** use the steam mop without the micro-fiber cleaning cloth attached to the base. Always let unit cool for at least 5 minutes before removing the micro-fiber cleaning cloth before emptying the water tank.

1. Remove all the parts from the packaging.
2. Insert the ergonomic handle into the tube pivot of the main unit.
3. Place one of the micro fiber cleaning cloths on the bottom of the steam mop. Make sure that the micro-fiber cleaning cloth is firmly attached to the bottom of the steam mop. (Fig. 1)
4. Place the steam mop on the floor protector pad and open the filling cap.
5. With the help of the filling flask, pour 1 cup of water (8 oz.) into the unit. do not overfill.. Replace filling cap when finished. (Fig. 2)



Fig. 1



Fig. 2

6. Plug the unit into a standard 120 volt grounded wall receptacle.
7. Press the On/Off button to turn the unit on. The power 'On' light will light up. It takes the unit approximately two - three (2-3) minutes to heat up.
8. When there is no more water in the water tank, the empty light (red) will go on.
9. To refill the water tank, turn the unit off and unplug from the electrical wall outlet and let the unit cool for 30 seconds. Then remove the filling cap and pour in the water. You do not have to wait for the unit to cool down before you refill.
10. When you have finished using the steam mop, turn the unit "Off" and wait until the steam mop cools down for approximately five (5) minutes before removing the micro-fiber cleaning cloth from the base. Please note that the micro-fiber cleaning cloth gets very hot with the steam.
11. Never leave the micro-fiber cleaning cloth on the unit when you have finished using the steam mop. Always remove the micro-fiber cleaning cloth and wash in warm water with a mild detergent. Never use bleach or fabric softener when cleaning the micro-fiber cleaning cloth. The micro-fiber cleaning cloth can be washed in a washing machine and dried in a clothes dryer but on low heat. We recommend that you air dry for 24 hours but it could also be dried in a clothes dryer on a low heat setting.

**WARNING:** Colors may bleed during first wash. Be careful when machine washing or drying with mixed fabrics as micro-fiber cloths will pick up lint from other fabrics.