

Shark. **NAVIGATOR®**

ROBOT VACUUM



Robot Vacuum

RV2100
RV2100S
RV2100AE

OWNER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

If the charging cable plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.

A WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

LASER WARNING

This product has a class 1 laser. It is safe under reasonably foreseeable conditions (as defined in these instructions) Always turn off the power before lifting the robotic vacuum cleaner or performing any maintenance on it. **do not look directly into laser.**

GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

1. The robotic vacuum cleaner system consists of a robotic vacuum and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
3. Use only identical replacement parts.
4. This robotic vacuum cleaner contains no serviceable parts.
5. Use only as described in this Owner's Guide. **DO NOT** use the robotic vacuum cleaner for any purpose other than those described in this Owner's Guide.

USE WARNINGS

6. This product has a Class 1 Laser. It is safe under reasonably foreseeable conditions (as defined in this Owner's Guide). Always turn off the power before lifting the robotic vacuum cleaner or performing any maintenance on it.
7. **DO NOT** look directly into laser.
8. **DO NOT** handle plug, charging dock, charging cable, or robotic vacuum cleaner with wet hands. Cleaning and user maintenance shall not be made by children without supervision.
9. **DO NOT** damage the charging cord:
 - a) **DO NOT** pull or carry charging dock by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
10. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
11. **DO NOT** use robotic vacuum cleaner if airflow is restricted. If the air paths become blocked, turn the vacuum cleaner off and remove all obstructions before turning on the unit again.
12. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
13. **DO NOT** use if robotic vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
14. **DO NOT** place vacuum cleaner on unstable surfaces.
15. **DO NOT** use to pick up:
 - a) Liquids.
 - b) Large objects.
 - c) Hard or sharp objects (glass, nails, screws, or coins).
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers.)
 - e) **DO NOT** use as an attachment to power tools for dust collection.
 - f) Smoking or burning objects (hot coals, cigarette butts, or matches).
 - g) Flammable or combustible materials (lighter fluid, gasoline, or kerosene).
 - h) Toxic materials (chlorine bleach, ammonia, or drain cleaner).
 - i) Toxic materials (high concentrations of chlorine bleach liquid, high concentrations of ammonia, or drain cleaning solution).

16. **DO NOT** use in the following areas:
 - a) Wet or damp surfaces.
 - b) Outdoor areas near fireplaces with unobstructed entrances.
 - c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust.)
 - d) In an area with a space heater.
 - e) Near fireplaces with unobstructed entrances.
17. Turn off the robotic vacuum cleaner before any adjustment, cleaning, maintenance, or troubleshooting.
18. Allow all filters to air-dry completely before reinstalling them to prevent liquid from being drawn into electric parts.
19. **DO NOT** modify or attempt to repair the robotic vacuum cleaner or the battery yourself, except as indicated in this Owner's Guide. **DO NOT** use the vacuum if it has been modified or damaged.
20. With exception of filters and dust bin, **DO NOT** expose any parts of the robotic vacuum cleaner to water or other liquids.
21. **DO NOT** use any household cleaners (all purpose cleaners, glass cleaners, bleach) on any of the polished high gloss surfaces on the docking station or robot vacuum cleaner as they contain chemical that may damage these surfaces.
22. This appliance consists of a robotic vacuum cleaner and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
23. Always turn off the robotic vacuum cleaner before inserting or removing the filter or dust bin.
24. **DO NOT** use the robotic vacuum cleaner without the dust bin and filter in place.
25. If robotic vacuum cleaner is not starting from the dock, it must be placed in an unobstructed circle of 1.5 ft. (45 cm) away from edges and cliffs.
26. For Shark Navigator® replacement, use XDCKRV21AE/XDCKWRV2AE or equivalent. For Shark Navigator Self-Empty Lite dock replacement, use XDCKRV21S/XDCKWRV21S or equivalent. For Shark Navigator standard dock replacement, use XDCKRV21/XDCKWRV21 or equivalent.

BATTERY USE

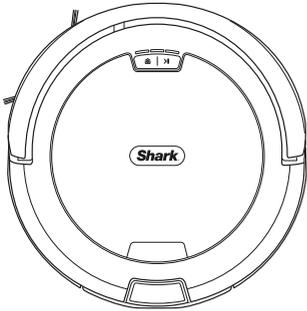
27. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
28. To prevent unintentional starting, ensure the vacuum is powered off before picking it up or carrying it. **DO NOT** carry the appliance with your finger on the power switch.
29. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.
30. Under abusive conditions, liquids may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
31. Robotic vacuum cleaner should not be stored, charged, or used at temperatures below 50°F (10°C) or above 104°F (40°C). Ensure the battery and vacuum have reached room temperature before charging or use. Exposing the robotic vacuum cleaner or battery to temperatures outside of this range may damage the battery and increase the risk of fire.
32. **DO NOT** expose the robotic vacuum cleaner or battery to fire or temperatures above 265°F (130°C) as it may cause explosion.

SAVE THESE INSTRUCTIONS

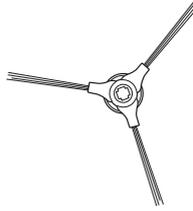
For the latest warnings and cautions, go to support.sharkclean.com

WHAT'S INCLUDED?

1. Robot

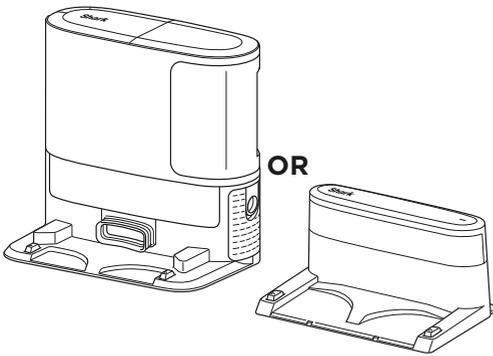


2. Side Brush



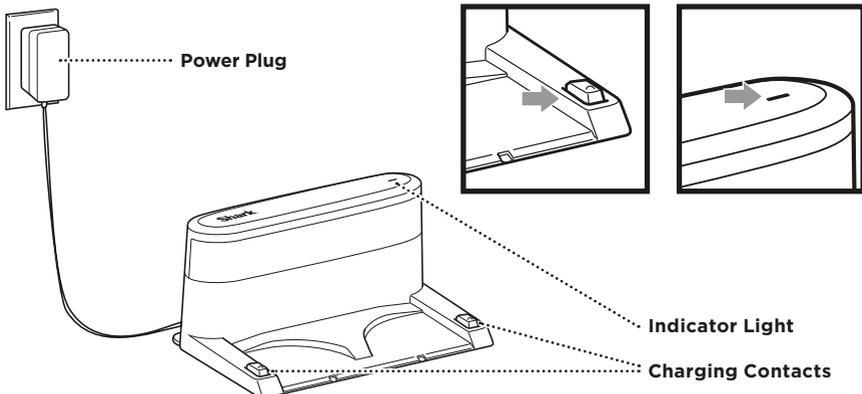
NOTE: Side brush design and quantity may vary. Some models include a spare.

3. Base



NOTE: The Self-Empty Base is not included with all models.

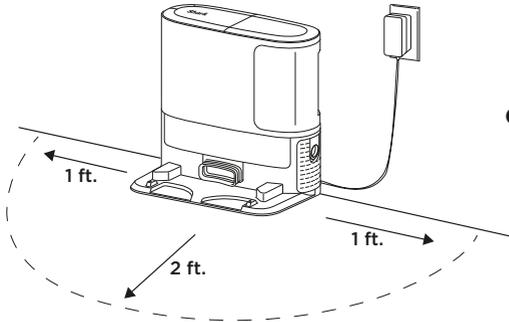
GETTING TO KNOW YOUR SHARK® STANDARD CHARGING BASE



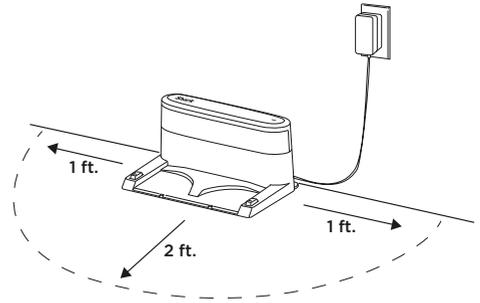
SET UP YOUR SHARK® ROBOT & BASE

Remove all parts and accessories from the box and discard protective plastic wrap before setting up.

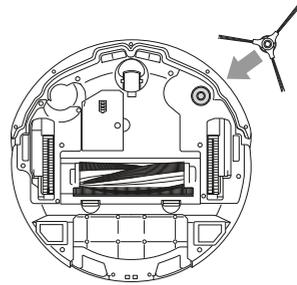
1 Base Setup



OR

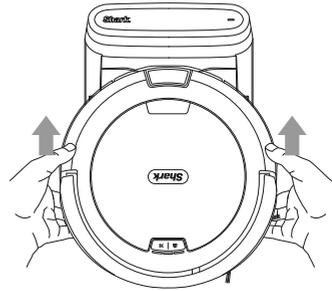


1. Place the base on a flat, **level hard floor surface in a location with a strong Wi-Fi signal.**
2. Ensure the base is not placed in an area with direct sunlight.
3. Plug in the base. The LED indicator light will turn green when the base is powered on.



2 Robot Setup

1. Align the hole in the side brush over the peg on the bottom of the robot, then press down on the side brush until it clicks into place.
2. Orient the **robot with the Shark logo upside down, then slide it onto the base.**
3. The LEDs on the base will blink green when the robot is charging.



For Self-Empty Base Models Only:

4. After 10 to 15 seconds, the robot will begin to evacuate dust and debris into the base.

3 Download & Explore the SharkClean® app

To clean without the app, press the **CLEAN** >|| button on the robot.



App Features

- Mapping
- Scheduling
- Cleaning Reports



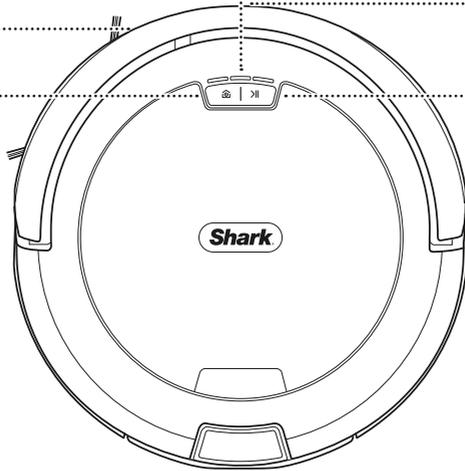
GETTING TO KNOW YOUR SHARK® ROBOT

TOP VIEW

Indicator Lights

Front Bumper

DOCK Button



LiDAR Sensor

CLEAN Button

Robot Dust Bin

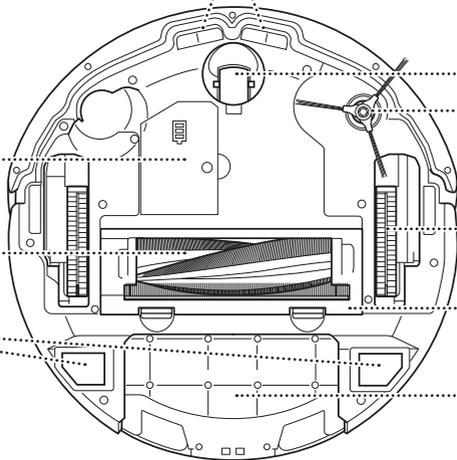
BOTTOM VIEW

Cliff Sensors

Battery Door

Brushroll

Charging Contacts



Front Caster Wheel

Side Brush

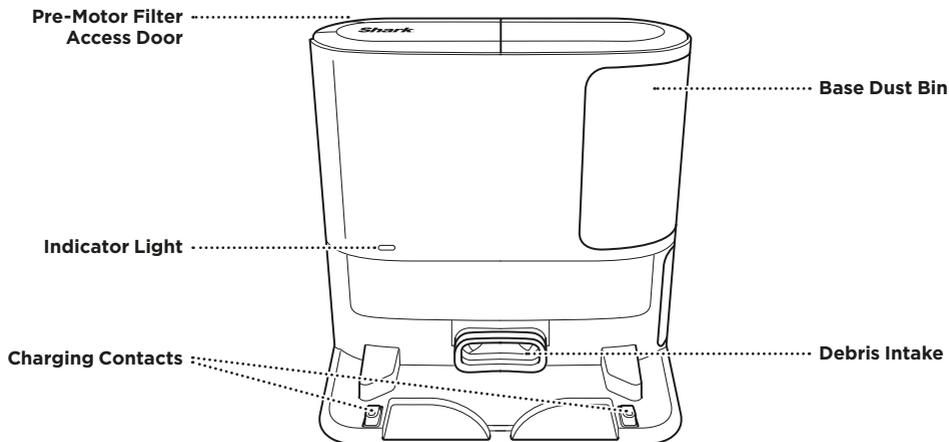
Drive Wheel

Brushroll Door

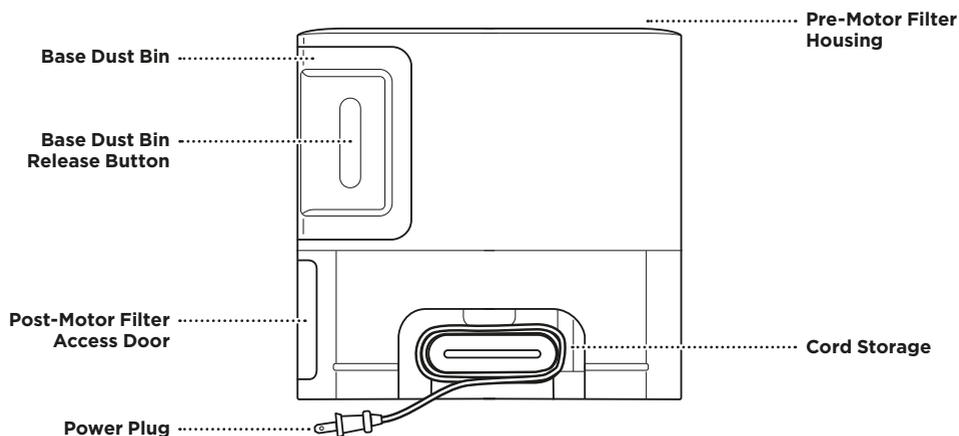
Robot Dust Bin

GETTING TO KNOW YOUR SHARK® SELF-EMPTY BASE

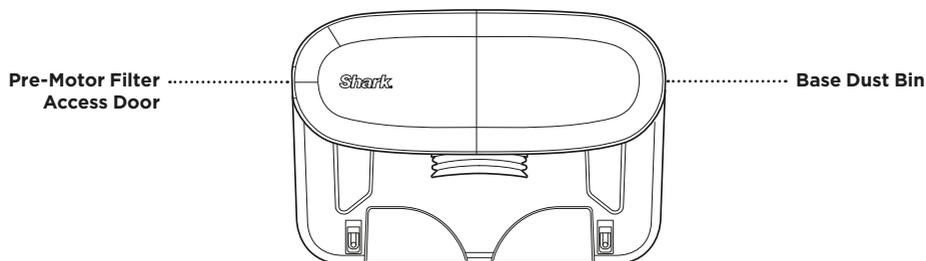
FRONT VIEW



BACK VIEW



TOP VIEW

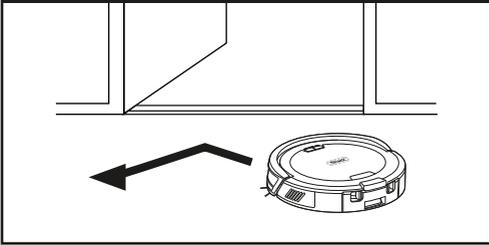


Note: The Self-Empty base is not included with all models. Base capacity may vary.

FIRST USE TIPS AND TRICKS

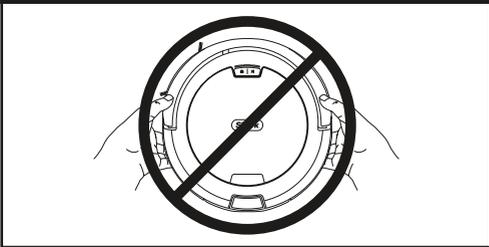
Questions? For how-to videos, FAQs, troubleshooting, and tips & tricks, visit: support.sharkclean.com or call **+1-888-668-9600** for robot support.

DOORWAYS AND THRESHOLDS



Your robot can easily climb over most thresholds, but for those higher than 1 inch, set up a no-go zone in the app to block it off.

AVOID MOVING THE ROBOT OR SELF-EMPTY BASE



During the first run, while your robot is cleaning, **DO NOT** pick it up and move it, or move the base, as this will impact the robot's ability to map your home. If the base is moved, you will need to remap your home.

CAN'T CONNECT TO WI-FI?



Restart your phone.

- Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot

- Take robot off the base and press and hold down the **DOCK** (🔌) button on the robot for 5-7 seconds. Turn your robot back on by sliding it onto the base.

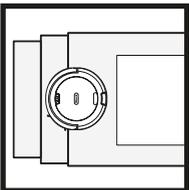
Reboot your router

- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.
- Then follow the steps outlined in the SharkClean® app Wi-Fi setup instructions.

PREPARE YOUR HOME

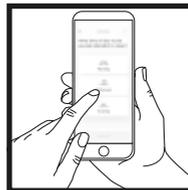
Your robot uses an array of sensors to navigate around walls, furniture legs, and other obstacles while it cleans. To prevent the robot from entering areas you don't want it to, set up no-go zones in the app. For best results, prepare your home as indicated below, and schedule a daily cleaning to ensure all floor areas are regularly maintained.

STAIRS



Your robot's cliff sensors will prevent it from falling off ledges. For the cliff sensors to work properly in any mode, all runners, rugs, or carpets must be at least 8 inches from any stairs, or must extend over the edge of the stairs.

NO-GO ZONES



Using the app, you can create no-go zones for the robot to avoid when cleaning your home. Areas with excessive electrical cords, rugs with large tassels, and high thresholds are recommended to be avoided using the no-go zone feature.

OPEN DOORS



During your robot's explore mission, open doors to rooms you'd like your robot to clean.

SCHEDULING

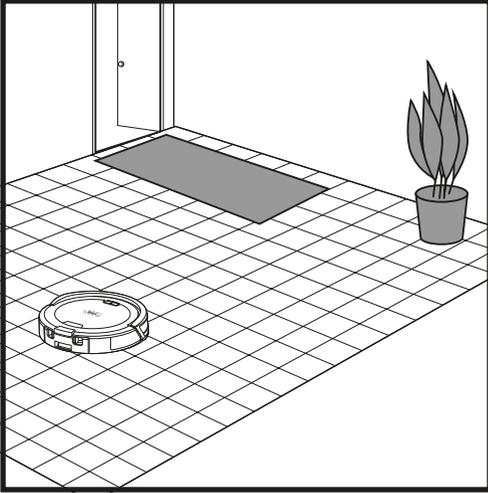
Schedule whole-home cleaning runs with the app.

NOTE: Scheduling is one of many features that can only be done in the app.

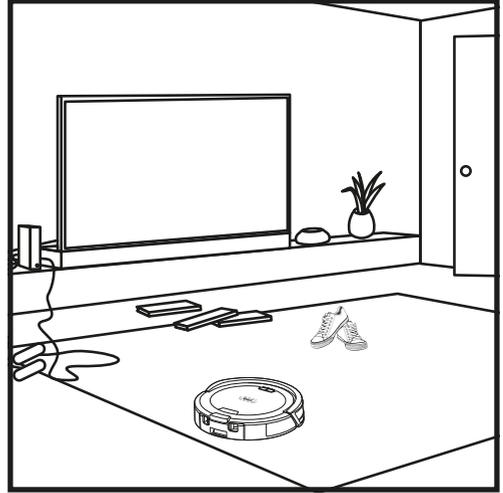
USING YOUR ROBOT

LIDAR SENSOR AND NAVIGATION

Your robot is equipped with a LiDAR sensor, located in the robot's front bumper. This advanced technology allows your robot to systematically navigate your home in tight rows to maximize coverage while intelligently avoiding objects as it cleans.



After setup is complete, your robot will conduct an **Explore Run** to create an initial map of your home. The robot will travel from room to room to identify walls, furniture, carpets, and other obstacles as it cleans.



The robot's LiDAR technology helps it navigate methodically around your home. For optimal results, remove excess clutter from your floors before cleaning missions.

MANUAL CLEANING MODE

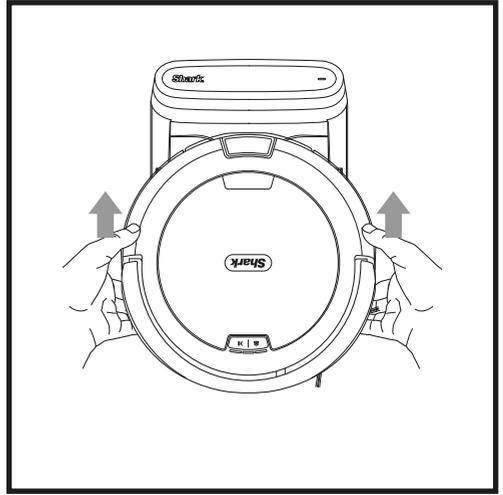
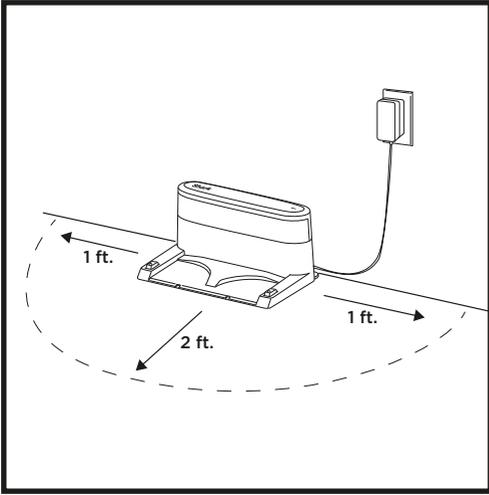
To manually start a cleaning mission, press **CLEAN** >|| button on the robot or on the mobile app. To immediately send the robot back to the base, press the **DOCK** 📦 button.

TIP: Be sure to charge the robot completely before its first clean so that it can explore, map, and clean as much of your home as possible. It may take up to 4 hours* to fully charge your robot.

NOTE: Avoid moving the base. If it is relocated, the robot may not be able to find its way back to the base, and you will need to re-map your home. If the robot is relocated while in use, it may not be able to follow its intelligent cleaning path or find its way back to the base.

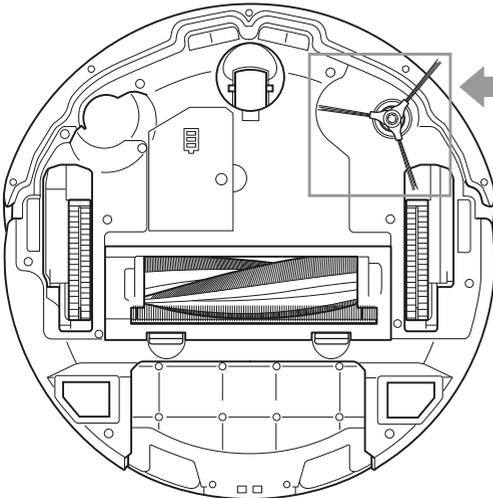
*Battery charge time may vary.

CHARGING BASE SETUP



- Place the base with its back against a wall. Select a level surface on a **BARE FLOOR** in a central area with a **strong Wi-Fi signal**. Do not place it against baseboard heaters or other heating elements. Ensure the base is not placed in area with direct sunlight.
- Select a permanent location for the Base because every time you relocate it, your robot will have to re-map your space. Remove any packaging from both the robot and the base.
- **Remove any objects** that are closer than 1 foot from either side of the base or closer than 2 feet from the front of the base. Ensure any carpeted floor is 4 feet away from the front of the base, or more.
- Plug in the base. The indicator light will **illuminate green when the base has power**.

INSTALLING THE SIDE BRUSH

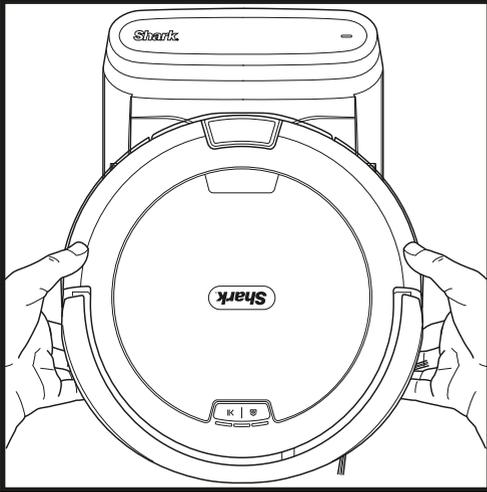


Attach the side brush to the post on the bottom of the robot.

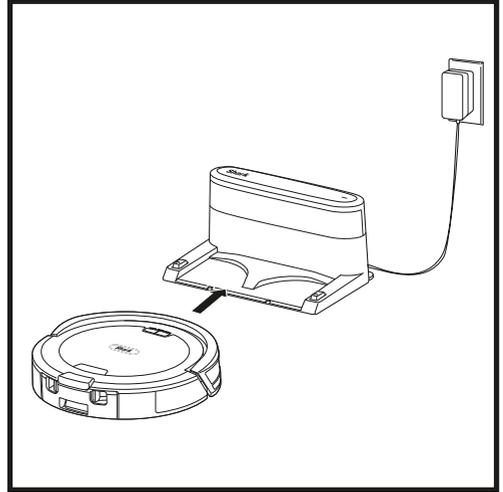
NOTE: Side brush design may vary. Any additional side brushes are included as spares.

CHARGING BASE SETUP

IMPORTANT: Be sure to charge the robot completely before its first clean so that it can explore, map, and clean as much of your home as possible. It may take up to 4 hours to fully charge your robot.



TO TURN THE ROBOT ON: Slide the robot up the ramp on to the base or hold down **DOCK**  button for 5 to 7 seconds, until the indicator lights turn on. After 10 to 15 seconds, the robot will begin to evacuate dust and debris into the base.

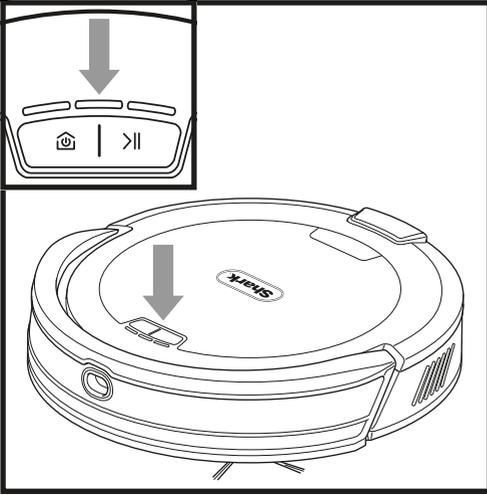


When the cleaning cycle is complete, or if the battery is running low, the robot will search for the base. If the robot doesn't return to the base, its charge may have run out.

NOTE: When manually placing the robot on the base, make sure the robot's charging contacts are touching the contacts on the base.

NOTE: When picking up the robot, be careful not to place fingers between the bumper and the back of the robot.

ROBOT INDICATOR LIGHTS



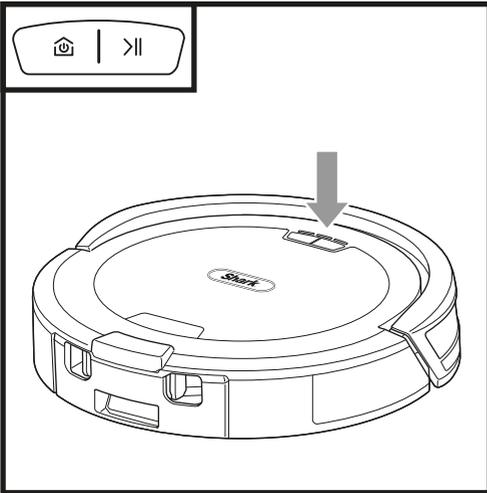
Low Battery



Charging



If your robot is low on battery power, all LED lights will pulse **RED**. Manually place the robot on the base to begin charging. When the robot is charging, the lights will pulse **GREEN** from left to right and will gradually increase in brightness until charging is complete.



DOCK

To manually turn the robot's power on or off, press and hold the **DOCK**  button on the robot for 5 to 7 seconds. To send the robot back to the base, short-press the **DOCK**  button.



CLEAN

To send your robot on a cleaning mission, press the **CLEAN**  button. To pause a cleaning mission, press the **CLEAN**  button.

The Recharge & Resume function is turned ON by default. The robot will run until it reaches low battery. If its cleaning mission is not complete at that time, it will return to the base, recharge, and then can pick up where it left off. This setting can be turned on or off in the SharkClean® app.

ROBOT AND BASE INDICATORS AND ERROR CODES

Your robot is programmed with a variety of sequences to best communicate its behavior to you. Below **are common light sequences for normal operation** that you may observe on your robot.

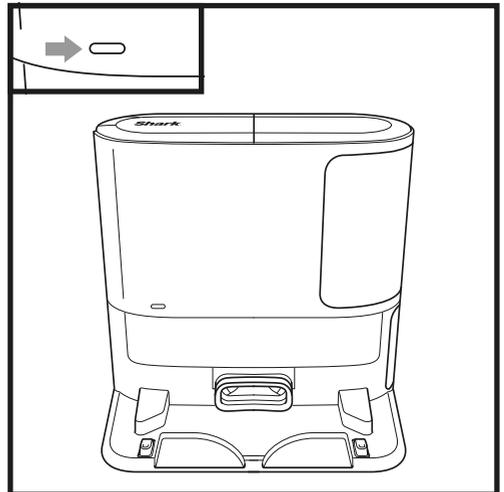
EVENT	LED SEQUENCE		
	LEFT	MIDDLE	RIGHT
Returning to Dock	Green Solid 	Green Solid 	Green Solid 
Connecting to Wi-Fi	Blue Pulse 	Blue Pulse 	Blue Pulse 
Charging Mode	Green Pulse from left to right, increasing brightness until charging is complete. 	Green Pulse from left to right, increasing brightness until charging is complete. 	Green Pulse from left to right, increasing brightness until charging is complete. 
Robot Beginning Mission	White Pulse x2 	White Pulse x2 	White Pulse x2 
Robot Battery Low	Red Pulse 	Red Pulse 	Red Pulse 

BASE LEDS

If you are experiencing an issue with your robot, see **ROBOT ERROR CODES** section for more information.

The LED lights on the base will indicate the current status of the robot and base.

EVENT	LED SEQUENCE
Dock Powered + Robot Charging	Green Pulse 
Dock Powered + Robot Away	Green Solid 
SELF-EMPTY BASES ONLY	
Auto-Evacuation in Progress	Blue Pulse 

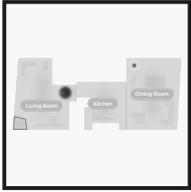


USING YOUR ROBOT

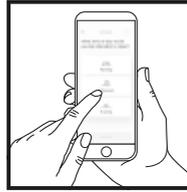
Please visit support.sharkclean.com or call 1-888-228-5531 for answers to all your app questions.

USING THE SHARKCLEAN® APP AND VOICE CONTROLS

Get the most out of your Shark® robot vacuum with these app features:



- **Recharge & Resume**
The robot will return to the Self-Empty Base, recharge, and can pick up where it left off.
- **No-Go Zones**
Use the no-go zones in the app to keep your robot out of the areas you would like it to avoid.



- **Scheduling**
Set up whole-home cleanings for any time, any day.
- **Control From Anywhere**
Wherever you are, you're in control of your robot.
- **Cleaning Reports**
Each time your robot cleans, your app will generate a cleaning report.

Search for **SharkClean** in the app store and download the app to your iPhone™ or Android™.



SETTING UP VOICE CONTROL WITH THE GOOGLE ASSISTANT OR AMAZON ALEXA

Visit support.sharkclean.com for setup instructions, which include how to enable Shark Skill for Amazon Alexa and using with Google Assistant.

Google Assistant:

- Hey Google, start vacuuming.
- Hey Google, tell (robot name) to vacuum.
- Hey Google, pause vacuuming.
- Hey Google, tell (robot name) to go home.

Amazon Alexa:

- Alexa, ask Shark to start vacuuming/cleaning the (room name).
- Alexa, start/stop Shark.
- Alexa, send Shark to Self-Empty Base.

WI-FI TROUBLESHOOTING

- Typical home Wi-Fi networks support both 2.4 GHz and 5 GHz.
- Do not use a VPN or a proxy server. Hotspot available to connect only at 2.4GHz.
- Make sure Wi-Fi isolation is turned off on the router.
- If you cannot connect, call +1-888-668-9600 for robot support.

STILL CAN'T CONNECT?

Restart your phone

Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot

- Take robot off Self-Empty Base and press and hold the **DOCK**  button on the robot for 5-7 seconds to turn off power. To turn power back on, place the robot back on the base.

Reboot your router

- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

EVENT	STATUS
All LEDs pulsing blue 	Connecting to Wi-Fi.
Left LED solid blue + middle LED solid red + right LED solid blue 	SSID cannot be found, try connecting again.
Left LED solid blue + middle LED solid blue + right LED solid red 	Internet service not found.

FREQUENTLY ASKED CONNECTIVITY QUESTIONS

How do I use my robot with Amazon Alexa?

Open the Amazon Alexa app, go to the menu and select Skills. Or go to the Alexa Skills store on the Amazon website. Search for "Shark Skill". Select the Shark Skill to open the detail page, then select the Enable Skill option. Once enabled, you can ask Alexa to control your robot (i.e., "Alexa, tell Shark to start cleaning").

How do I set up my robot with the Google Assistant on an Apple device?

1. Download, open, and sign into the Google Assistant app. **2.** Select the "Explore" icon. Search for "Shark" and select "Try it." **3.** To allow Google to link to your SharkClean® account, sign into your SharkClean account. This is the same account you used when setting up your Shark robot in the SharkClean app. Select "Authorize" to link your SharkClean account to the Google Assistant. Congratulations! The Google Assistant now works with your Shark robot. To send your robot into action, use the voice command, "Google, tell Shark to start cleaning."

How do I set up my robot with the Google Assistant on Android?

1. Download, open, and sign into the Google Assistant app. **2.** Select the "Explore" icon. Search for "Shark" and select "Link." **3.** Sign into your SharkClean account. This is the same account you used when setting up your Shark robot in the SharkClean app. Congratulations! The Google Assistant now works with your Shark robot. To send your robot into action, use the voice command, "Google, tell Shark to start cleaning."

What should I do if my Wi-Fi randomly disconnects?

Turn OFF the robot, by pressing and holding the **DOCK**  button for 5-7 seconds. Wait 10 seconds, then turn the robot power back on by pressing and holding the **DOCK**  button for 5-7 seconds. Turn off your phone. Wait 30 seconds, then turn your phone back on. Open Wi-Fi settings on your phone, find the Shark network, and select Forget Network. Reopen SharkClean app and retry the connection process. It is normal for your robot to temporarily lose connectivity when it goes under furniture or moves far from your router. Your Shark® robot will automatically reconnect to Wi-Fi. If the robot does not reconnect, power it off, wait 10 seconds, power the robot back on, and place it back on the base.

What should I do if I verified a wireless network password that is incorrect?

Close the app, then reopen it. Make sure that you entered the correct Wi-Fi network password this time. In your phone's network settings, choose your home 2.4 GHz network, and select Forget. Reconnect to your home network. Make sure to use the correct password. If you were able to connect to your home network, proceed to the app setup process. We recommend that you use the eye icon when entering your password to make sure it is correct. Turn off your router and wait 30 seconds. Turn your router back on. Check to make sure your 2.4 GHz network is visible in your phone settings. Turn off the robot, then wait 10 seconds. Turn the robot back on and wait for the voice prompt. Hard-close the app and restart the connection process on the robot. If you cannot locate your Wi-Fi password, please contact your Internet service provider.

What should I do if my username or password is invalid?

We recommend you select the eye icon next to the password entry to verify you are entering your password correctly. Select the "Forgot Password" option on the sign-in page. The automated system will email you a link to reset your password. If you do not see an email, search your inbox and spam folder for emails from mysharkninja@sharkninja.com. You can use the "Resend code" option to send the email again.

What should I do if there is an issue resetting password (did not receive the email or token was invalid)?

Select the "Forgot Password" option on the sign-in page. The automated system will email you a link to reset your password. If you do not see an email, search your inbox and spam folder for emails from mysharkninja@sharkninja.com. You can use the "Resend code" option to send the email again.

What should I do if my Shark® robot won't connect to Wi-Fi or loses Wi-Fi connectivity?

If you are an iOS user, you need to enable local network access on your phone for the SharkClean® app. Please take the following steps to enable.

- Go to your phone settings → Select Privacy → Select Local Network → Toggle SharkClean on, then try connecting again.

Other troubleshooting steps:

- Ensure your phone is connected to your home Wi-Fi network before trying to connect your robot.
- Typical home Wi-Fi networks support both 2.4 GHz and 5 GHz. Ensure you are connected to a 2.4 GHz network when you enter your username and password.
- Ensure your robot is turned on and you hear an audio prompt. Do not use a VPN or a proxy server. Ensure Wi-Fi isolation is turned off on the router.
- **Note:** Shark® robot vacuums cannot connect to 5GHz band.

There may be instances where your Shark robot loses connectivity while operating, due to a weak Wi-Fi signal, or entering a zone that blocks Wi-Fi. **In such cases:**

- Turn off the robot.
- Wait 10 seconds, then turn the power back on and wait for the voice prompt.
- Power off your phone, wait 30 seconds, and power back on.
- Open Wi-Fi settings on your phone, find the Shark network, then select Forget Network.
- Reopen the SharkClean app and retry the connection process.

It is normal for your robot to temporarily lose connectivity when it goes under furniture or moves far from your router. Your Shark robot will automatically reconnect to Wi-Fi.

- If the robot does not reconnect on its own, remove the unit from the base.
- Power the robot off, wait 10 seconds, and place it back on the base.

MAINTENANCE OVERVIEW

To keep your robot cleaning optimally, it is important to perform regular maintenance. If your robot's pickup performance declines, be sure to empty and clean the robot's dust bin, filter, side brush, and brushroll. If your robot's navigation performance declines, be sure to remove any built-up debris on the LiDAR sensor and other sensors.

COMPONENT	MAINTENANCE FREQUENCY	REPLACEMENT PART(S)
BEFORE PERFORMING ANY MAINTENANCE, POWER OFF YOUR ROBOT. TO DO THIS, PRESS AND HOLD THE DOCK BUTTON ON THE ROBOT FOR 5-7 SECONDS.		
Sensors and Charging Contacts	Every 30 days, or as needed.	N/A
Side Brush	Every 30 days, or as needed.	820KKU2800WD
Brushroll	Every 30 days, or as needed. <i>Replace every 6 to 12 months for optimal performance.</i>	919GP2100 or 1016GP2100
Dust Bin*	Every 30 to 60 days, depending on the model. <i>*The standard model with no Self-Empty Base should be emptied after each run.</i>	915GP2100 or equivalent* <i>*Robot dust bin varies by model. See website below for complete list of replacement parts.</i>
Filter	Every 30 days, or as needed.	XPRMFRV2100
Base Maintenance (Self-Empty)		
BEFORE PERFORMING ANY MAINTENANCE, TURN OFF POWER TO YOUR BASE BY UNPLUGGING IT FROM ITS POWER SOURCE.		
Base Dust Bin NOTE: <i>Capacity varies depending on the model.</i>	Every 30 or 60 days, depending on the model.	XDCKRV21LT or equivalent* <i>*Base dust bin varies by model. See website below for complete list of replacement parts.</i>
Base Pre-Motor Filter	Every 30 days, or as needed.	XMFRV2500S
Base Post-Motor Filter	Every 6 months, or as needed.	XPMFRV2300

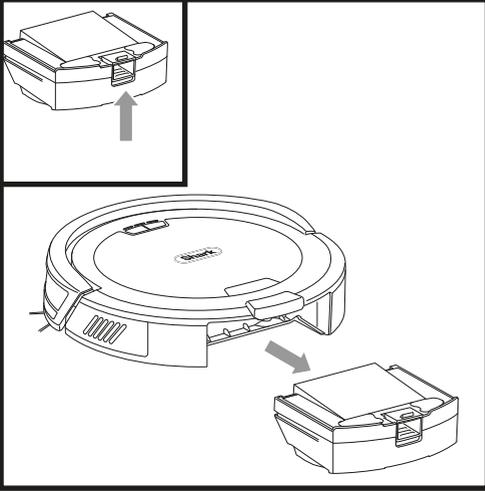
To purchase parts and accessories, visit: sharkclean.com/accessories

ROBOT MAINTENANCE

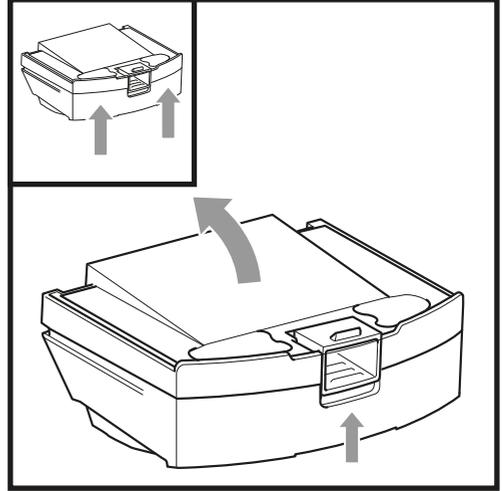
CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK**  button on the robot for 5-7 seconds.

EMPTYING THE ROBOT DUST BIN

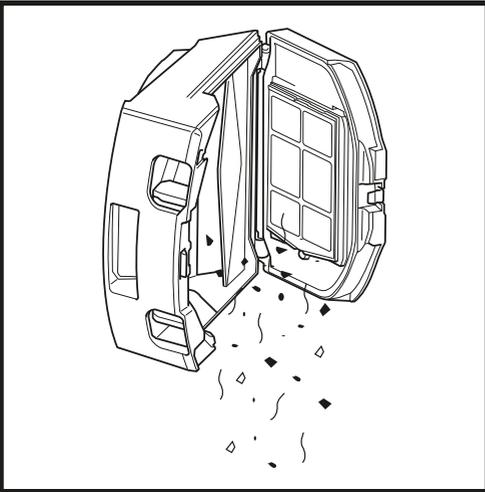
NOTE: If your model does not include a Self-Empty Base, we recommend emptying the dust bin after every cleaning mission. Self-Empty systems automatically evacuate dust bin contents into the base, but for optimal cleaning performance, we recommend manually emptying the robot dust bin periodically.



Press the **Dust Bin Release Button** and slide the dust bin out from the robot.



To open the dust bin lid, pinch and lift up using the finger slots.



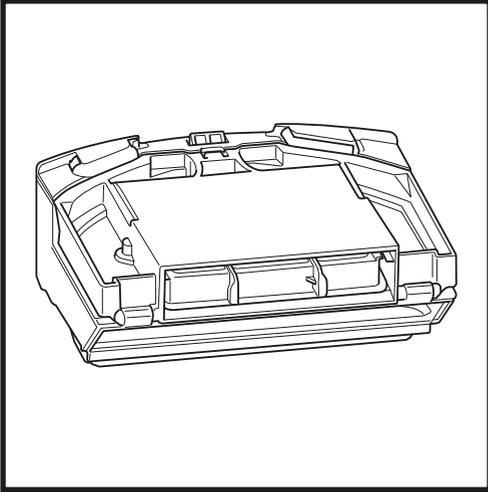
Empty debris and dust into the trash. If desired, use a dry cloth to wipe the interior of the dust bin.

NOTE: After manually emptying the dust bin, make sure to reinstall it completely until it clicks into place.

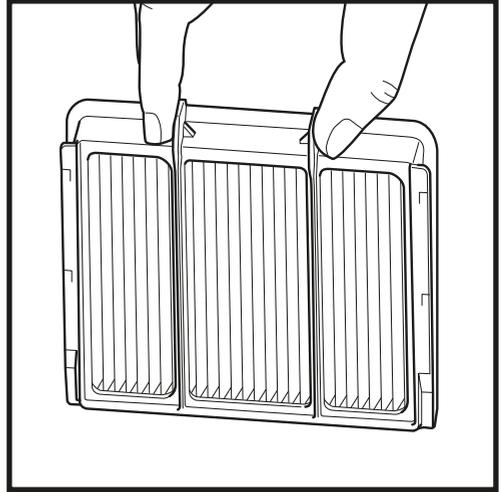
ROBOT MAINTENANCE

CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK**  button on the robot for 5-7 seconds.

CLEANING THE ROBOT FILTER



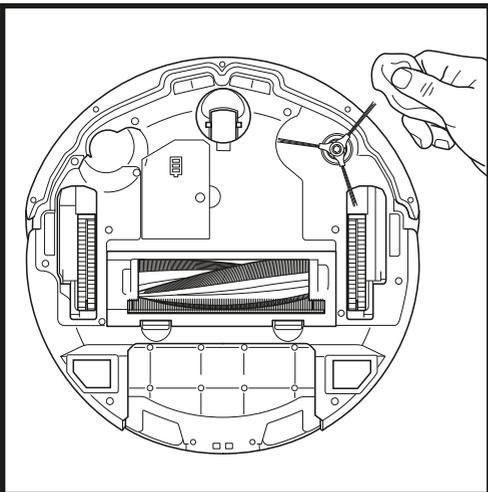
1. Remove and empty the dust bin. Clean any hair or debris off the back of the dust bin.



2. After every cleaning mission, empty the dust bin, then clean off the filter. To remove the filter, grip it by the tabs and pull it out of the dust bin. Lightly tap the filter over the trash to remove debris. Reinsert the filter into the dust bin, then slide the dust bin back into the robot until it clicks into place.

DO NOT use water or soap to clean this filter as this will cause damage.

CLEANING THE SIDE BRUSH

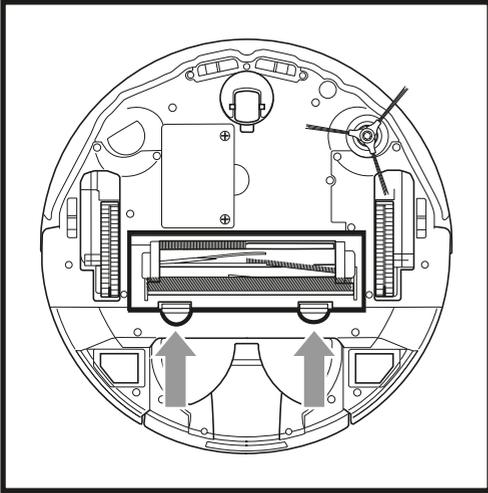


1. Remove the side brush from the robot.
2. Carefully unwind and remove any string or hair wrapped around the brush or gear.
3. Gently wipe brush with a dry cloth. To reinstall, snap the brush over the peg. Spin the brush manually to make sure it is installed correctly.

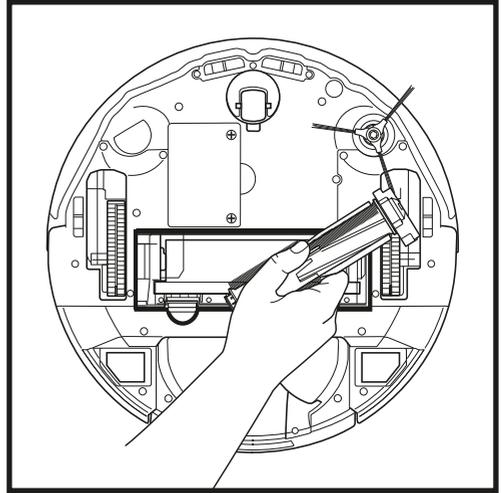
ROBOT MAINTENANCE

CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK**  button on the robot for 5-7 seconds.

BRUSHROLL



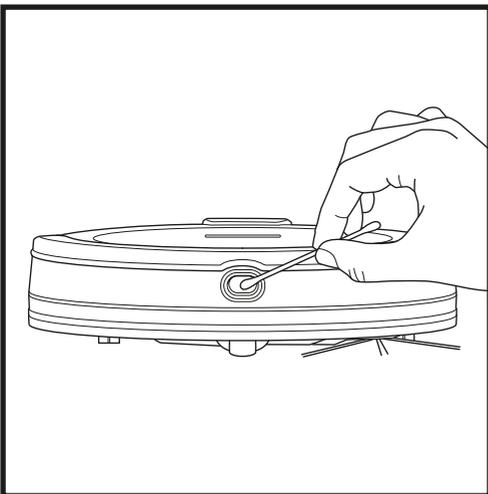
1. To access the brushroll, push up on the tabs on the brushroll door, then lift off the door.



2. Take out the brushroll and remove the cap on the end. Clean off any hair or debris then replace the cap. Remove any hair or debris from the interior brushroll compartment. Reinstall the brushroll, inserting the flat end first. Close the brushroll access door and press down until both sides click into place.

NOTE: We recommend replacing the brushroll every 6 to 12 months, or when visibly worn. See sharkclean.com/accessories for replacement parts.

CLEANING THE LIDAR SENSOR



1. Check the LiDAR navigation sensor on the front bumper of the robot for any hair or debris.
2. For a more complete clean, place the robot on a level surface and turn off the power.
3. Use a cotton swab or dry cloth to blow away any dirt or debris from the gap around the LiDAR sensor.

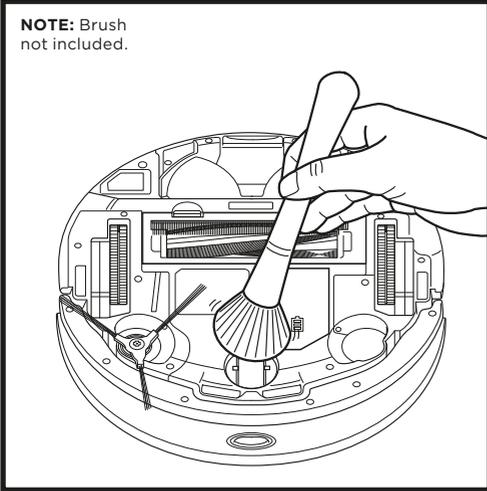
IMPORTANT: For optimal navigation performance, clean the LiDAR sensor every 30 days or as needed.

ROBOT MAINTENANCE

CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK**  button on the robot for 5-7 seconds.

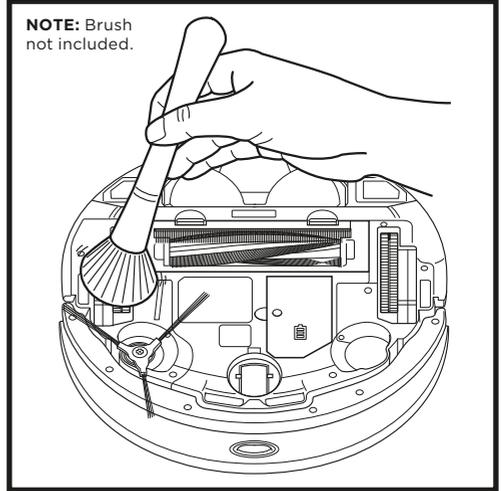
CLEANING THE WHEELS

NOTE: Brush not included.



1. Rotate the front castor wheel while lightly brushing away dirt, debris and hair. Clean the wheel and the housing around it.

NOTE: Brush not included.

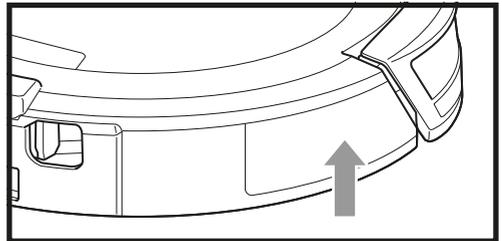
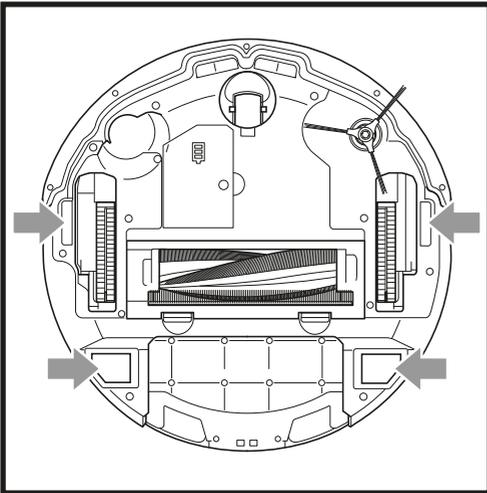


2. Periodically clean the drive wheels and the housing around them. To clean, rotate each drive wheel while dusting.

CLEANING THE SENSORS

CLEAN SENSORS AND CHARGING CONTACTS AS NEEDED.

- The sensors on the robot require occasional maintenance to keep your robot performing optimally.
- With a dry cloth or cotton swab, gently dust off the sensors located on the bottom and sides of the robot. This includes the bumper lens, cliff sensors, and charging contacts.

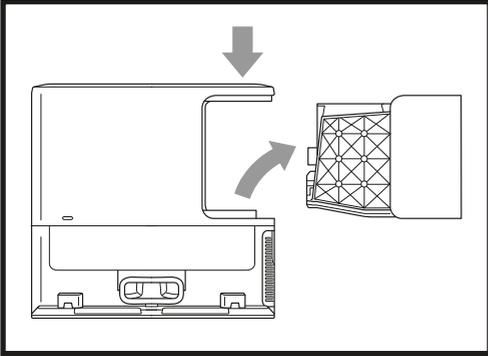


IMPORTANT: The robot uses cliff sensors to avoid stairs and other steep drops. Sensors may work less effectively when they are dirty. For best results, clean sensors once every 30 days or as needed.

BASE MAINTENANCE

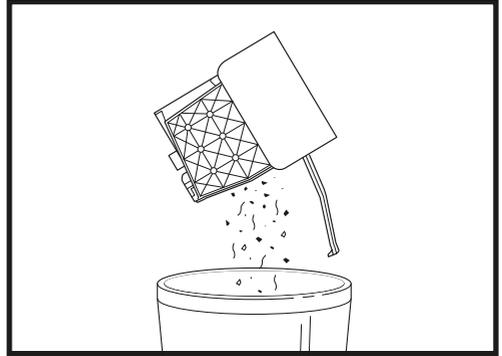
MAINTAINING THE BASE DUST BIN

CAUTION: Turn off power before performing any maintenance. To turn the base power off, simply unplug it from the electrical outlet.



Depending on the size of the base, empty the base dust bin every 30 to 60 days or as needed.

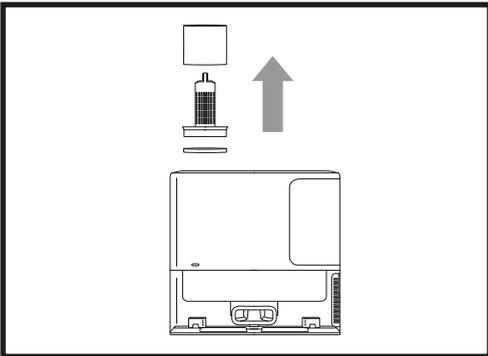
To detach the bin, press the **Dust Bin Release Button** on the back right side of the base, then slide out the bin.



To empty the bin, hold it over the trash, then press the release button with the trash can icon on the side of the bin. The bin lid will open, releasing dust and debris. Lightly tap the dust bin against the inside of the trash receptacle to knock off any remaining debris. Reinstall the bin by sliding it into the slot in the base until it clicks into place.

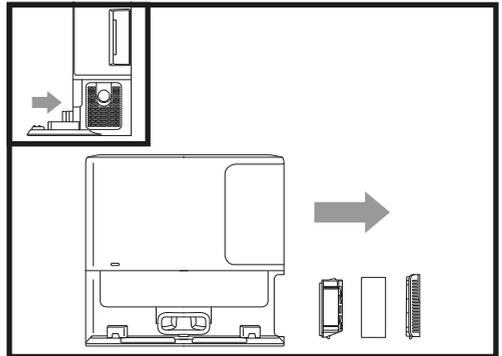
CLEANING AND REPLACING THE BASE FILTERS

Regularly rinse the base filters with water to keep your base's suction power optimal. Replace filters every 6-12 months or as needed. **IMPORTANT: DO NOT** use soap when cleaning the filters.



CLEAN PRE-MOTOR FILTERS ONCE A MONTH.

To open the filter housing lid, hold the top left edge of the base and pull up on the lid. With the lid open, remove the foam filter by the top handle, then lift out the felt filter underneath. Tap the filters clean over the trash, then rinse with cold water **ONLY**, as soap may damage them. Allow filters to air-dry completely for at least 48 hours before reinstalling to prevent liquid from being drawn into electrical parts. The filters must be installed correctly for the base to work properly. Reinsert the felt filter first, then the foam filter.



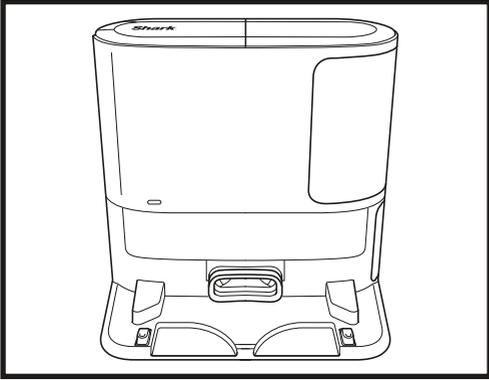
CLEAN POST-MOTOR FILTER EVERY SIX MONTHS.

Slide the tab on top of the Post-Motor Filter door down, then tilt the filter door and lift it off. Remove the Post-Motor Filter from the base by squeezing the foam or pulling the tab down, depending on the model. Tap the filter clean over the trash. **DO NOT use water or soap to clean this filter, as this will cause damage.** More frequent cleaning may be required with heavy use. Reinstall the filter into the base, inserting the bottom half first. Push the filter in until the foam fits into place (or until the filter clicks into place, depending on the model) then reinstall the filter door.

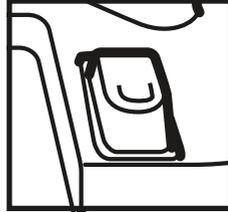
BASE MAINTENANCE

CLEANING THE BASE CHARGING CONTACTS

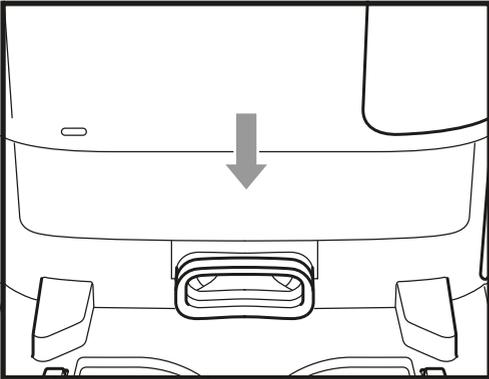
CAUTION: Turn off power before performing any maintenance. To turn the base power off, simply unplug it from the electrical outlet.



The charging contacts on both sides of the front of the base need occasional cleaning. With a dry cloth, gently wipe off any dirt or debris on the contacts



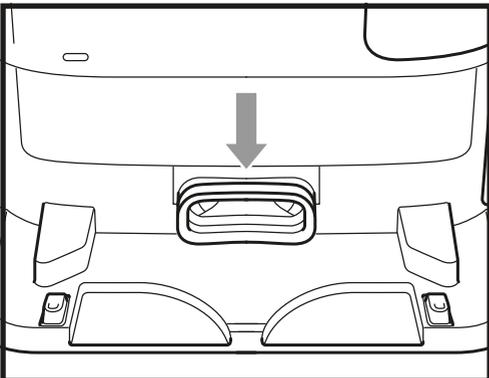
CLEANING THE BASE LENS



The rectangular lens on the front of the base needs occasional cleaning.

To maintain optimal docking performance, gently wipe off any dirt or debris on the lens with a dry cloth.

CLEANING THE DEBRIS INTAKE

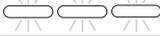
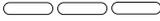


The intake port on the front of the base needs occasional cleaning.

Use a dry cloth to gently wipe off any dirt or debris that may be blocking the port.

ROBOT INDICATOR LIGHTS

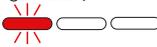
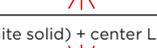
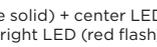
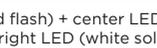
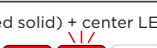
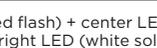
If any lights are illuminated or flashing on your robot, refer to the chart below to understand why:

LED COMBINATION	LED COMBINATION FUNCTIONALITY
<p>All LEDs (white) – flashing</p> 	Robot is booting up.
<p>All LEDs (white) – solid</p> 	Robot finishes booting up and enters standby mode. Robot is waiting for commands.
<p>All LEDs (green) – solid</p> 	Robot is making its way back to the base.
<p>All LEDs pulsing (green) successively to 100% brightness</p> 	Robot is in charging mode.
<p>All LEDs (blue) – pulsing</p> 	Robot is connecting to Wi-Fi.
<p>All LEDs (green) – pulsing</p> 	Robot is evacuating debris into the base dust bin.
<p>All LEDs (red) – pulsing</p> 	Robot charge level is too low for a cleaning mission.

For all other issues, please visit support.sharkclean.com or call Customer Service at +1-888-668-9600.

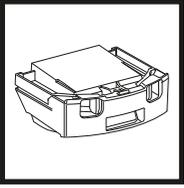
ROBOT ERROR CODES

If any lights are illuminated or flashing on your robot, refer to the chart below to understand why:

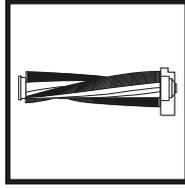
LED COMBINATION	ERROR NUMBER	SOLUTION
Left LED (white solid) + center LED (red flash) + right LED (red solid) 	2	Side brush is stuck. Remove any debris from around the side brush so it moves freely.
Left LED (red flash) + center LED (white solid) + right LED (white solid) 	3	Suction motor failure. Remove and empty the dust bin, clean the filters, remove the brushroll and brushroll door, and remove blockages.
Left LED (red flash) + center LED (white solid) + right LED (red flash) 	5	A drive wheel is stuck. Clean the wheels and remove any debris wrapped around the axles so they can move freely.
Left LED (red flash) + right LED (white solid) 	6	Front bumper may be jammed. Clean the bumper and make sure it moves in and out freely.
Center LED (red flash) + right LED (white solid) 	7	Cliff sensor error. Move your robot to a new location and clean its cliff sensors.
Left LED (white solid) + center LED (red flash) 	9	Robot dust bin needs to be reinstalled. Insert the dust bin until it clicks in place.
Left LED (white solid) + center LED (white solid) + right LED (red flash) 	10	Robot may be stuck on an obstacle. Move robot to a new location on a level surface.
Left LED (red flash) + center LED (white flash) + right LED (white solid) 	16	Robot is stuck. Move your robot to a new location and make sure the front bumper moves in and out freely.
Left LED (red solid) + center LED (red flash) 	23	Robot cannot find the base. Please make sure the base is powered ON and is free of all obstacles.
All LEDs (red pulse) 	24	Battery is critically low and needs recharging. Please pick up your robot and place it on the base. Make sure the base indicator light turns blue to confirm your robot is placed on the base and charging.
Left LED (red flash) + center LED (red solid) + right LED (white solid) 	26	Blockage in dust bin. Check the evacuation port on the base and robot dust bin for clogs. Clear any debris and reinstall the base dust bin, ensuring that it clicks into place.

For all other issues, please visit support.sharkclean.com or call Customer Service at +1-888-668-9600.

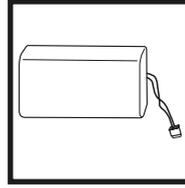
REPLACEMENT PARTS



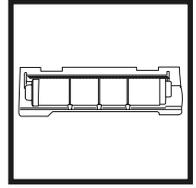
Robot Dust Bin



Brushroll



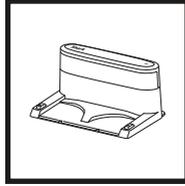
Battery



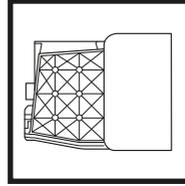
Brushroll Door



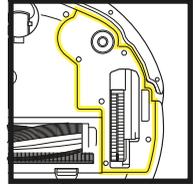
Triple Arm Side Brush



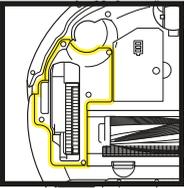
Base



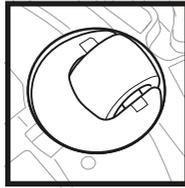
Base Dust Bin



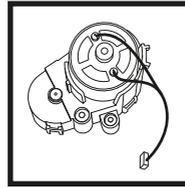
Wheel Module 2



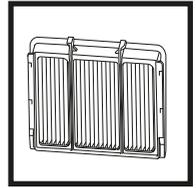
Wheel Module 1



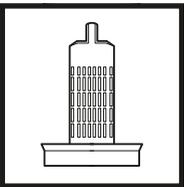
Caster Wheel



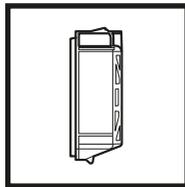
Side Brush Motor



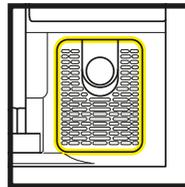
Robot Filter



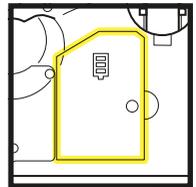
Base Pre-Motor Filters



Base Post-Motor Filter



Base Post-Motor Filter Door



Battery Door

To order replacement parts visit sharkaccessories.com

Questions or Problems?

CALL US: 1-888-668-9600

Toll-free customer support line

GET HELP RIGHT NOW!

DON'T RETURN TO THE STORE.

Other easy ways to get help RIGHT NOW:

ONLINE HELP AND FAQs:



support.sharkclean.com

CONTACT US:



@sharkhome

Contact us on social media

HOW-TO VIDEOS:



youtube.com/shark

APP DOWNLOAD:



Search "**SharkClean**"
in the app store, or scan
the QR code with your
smartphone camera.



**Download and install
the SharkClean® app**

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3. UPDATES. SharkNinja may provide You with upgrades or updates to SN APPS. This EULA will govern any upgrades provided by SharkNinja that replace and/or supplement SN APPS, unless such upgrade is accompanied by a separate EULA, in which case the terms of that EULA will govern. If You decide not to download and use an upgrade or update provided by SharkNinja, You understand that You could put SN APPS at risk to serious security threats or cause SN APPS to become unusable or unstable.

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5. THIRD-PARTY APPLICATION LIBRARIES AND EMBEDDED SOFTWARE.

- 5.1 You acknowledge that Amazon Web Services, Inc.. ("AWS") has provided certain application libraries that have been embedded into SN APPS ("AWS Application Libraries") and enables SN Devices to connect to the AWS Cloud Service ("AWS Embedded Software").
- 5.2 You will not use the AWS Application Libraries except as an incorporated portion of SN APPS, unmodified from the form provided to You.
- 5.3 You will not use the AWS Embedded Software except as an incorporated portion of SN Devices, unmodified from the form provided to You.
- 5.4 You will not modify, adapt, translate, or create derivative works based on, or decompile, disassemble, reverse engineer, or otherwise attempt to derive the source code or underlying algorithms of, the AWS Application Libraries or the AWS Embedded Software.
- 5.5 SharkNinja retains all ownership of SN APPS (and the AWS Application Libraries contained therein) and any software installed on SN Devices (including the AWS Embedded Software) and only a license thereto is granted to You for use in connection with the SN APPS and SN Devices.

END-USER LICENSE AGREEMENT FOR SHARKNINJA SOFTWARE

5.6 You will not use the AWS Application Libraries or AWS Embedded Software to attempt to gain unauthorized access to or use of the systems/services of SharkNinja's other licensors; nor will You transmit viruses, worms, Trojan horses, time bombs, spyware, malware, cancelbots, passive collection mechanisms, robots, data mining software, or any other malicious or invasive code or program into the systems/services of SharkNinja's other licensors.

5.7 You will not use the AWS Application Libraries or AWS Embedded Software to interfere with, breach, or circumvent any security feature, authentication feature, or any other feature that restricts or enforces limitations on the use of, or access to, the systems/services of SharkNinja's other licensors.

5.8 You will not probe, attack, scan, or test the vulnerability of the systems/services of SharkNinja's other licensors.

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6. TERMINATION. Without prejudice to any other rights, SharkNinja may terminate this EULA if You fail to comply with the terms and conditions of this EULA. In such event, You must destroy all copies of SN APPS in your possession.

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10. LIMITATION OF LIABILITY. In no event shall SharkNinja or its suppliers be liable for any special, incidental, punitive, indirect, or consequential damages whatsoever (including, but not limited to, damages for loss of profits or confidential or other information, for business interruption, for personal injury, for loss of privacy, for failure to meet any duty including of good faith or of reasonable care, for negligence, and for any other pecuniary or other loss whatsoever) arising out of or in any way related to the use of or inability to use SN Devices or SN APPS, the provision of or failure to provide support or other services, information, software, and related content through the product or otherwise arising out of the use of SN APPS, or otherwise under or in connection with any provision of this EULA, even in the event of the fault, tort (including negligence), strict liability, breach of contract, or breach of warranty of SharkNinja or any supplier, and even if SharkNinja or any supplier has been advised of the possibility of such damages. SharkNinja shall have no liability with respect to the content of the SN APPS or any part thereof, including but not limited to errors or omissions contained therein, libel, infringements of rights of publicity, privacy, trademark rights, business interruption, personal injury, loss of privacy, moral rights, or the disclosure of confidential information.

11. APPLICABLE LAW. The laws of the Commonwealth of Massachusetts will govern this EULA and You hereby consent to exclusive jurisdiction and venue in the state and federal courts sitting in the Commonwealth of Massachusetts.

12. ASSIGNMENT. SharkNinja may assign this EULA without notice to Licensor.

13. ENTIRE AGREEMENT. This EULA (including any addendum or amendment to this EULA which is included with the SN Devices) is the entire agreement between You and SharkNinja relating to the SN APPS and supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the SN APPS or any other subject matter covered by this EULA. To the extent the terms of any SharkNinja policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control.

If You have questions regarding this EULA, please contact SharkNinja at 89 A Street, Suite 100, Needham, MA 02494.

ONE (1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

CALIFORNIA RESIDENTS ONLY: The one (1) Year Limited Warranty period begins on the original date of delivery or pick-up.

What is covered by this warranty?

1. The original unit and/or non-wearable components deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as foam filters, filters, batteries, brushrolls, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at sharkaccessories.com.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit sharkclean.com/support for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-888-668-9600** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. Please register your product and have it with you when contacting Customer Service.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$25.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-888-668-9600** to initiate a warranty claim. You will need the receipt as proof of purchase. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

WARRANTY COVERAGE OVERVIEW

Covered by Warranty

- Manufacturing defects
- Internal hardware or software malfunctions
- Structural failures due to poor workmanship

Not Covered by Warranty

- Damage from misuse, accidents, or unauthorized repairs
- Normal wear and tear
- Wearable parts (unless defective upon first use)

Wearable vs. Non-Wearable Parts

Category	Definition
Wearable Parts	Components that naturally degrade over time due to regular use and friction.
Non-Wearable Parts	Core components not expected to degrade under normal use within warranty period.

Robot Vacuum Parts, Maintenance, and Replacement Guide

Part	Category	Maintenance	Replacement Recommendation	Warranty Coverage
Brushroll	Wearable	Clean weekly	Every 6–12 months	No (unless defective)
Side Brush	Wearable	Clean bi-weekly	Every 3–6 months	No (unless defective)
Filters	Wearable	Clean monthly	Every 2–3 months	No
Dust Bin	Wearable	Empty after each use	As needed	No (unless defective)
Battery	Wearable	Avoid full discharges	Every 12–24 months	Yes (within warranty)
Wheels	Wearable	Check for debris monthly	As needed	No (unless defective)
Charging Dock	Non-Wearable	Keep clean and dry	N/A	Yes
Power Adapter	Non-Wearable	Avoid power surges	N/A	Yes
Pod	Non-Wearable	Wipe clean monthly	N/A	Yes

REGISTER YOUR PURCHASE



registeryourshark.com



RECORD THIS INFORMATION

Model Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TIP: You can find the model and serial numbers on the QR code labels on the bottom of the robot and battery.

EXPECTED RUNTIME

- Hard Floor: 100 minutes
- Carpet: 80 minutes

Charging time: 4 hours*

**Battery charge time may vary.*

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you keep your Shark Navigator® robot running at peak performance.



FCC WARNINGS

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to parts 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

1 This device may not cause harmful interference

2 This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.



BATTERY REMOVAL AND DISPOSAL

This product uses a battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. **DO NOT incinerate or compost the battery.**

When your lithium-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

For more information on battery removal for disposal, please visit sharkclean.com/batterysupport.

The RBRC™ (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the costs to recycle the battery at the end of its useful life have already been paid by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRC program provides an environmentally conscious alternative.

RBRC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to an authorized SharkNinja service center or to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery, or call 1-800-798-7398.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-888-228-5531
sharkclean.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents.
See sharkninja.com/patents for more information.

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