Shark®

SE200 series

OWNER'S GUIDE

WWW.SHARKCLEAN.COM

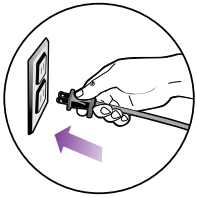
IMPORTANT SAFETY INSTRUCTIONS
For Household Use Only

WHEN USING YOUR SHARK® STEAM MOP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM MOP.

DANGER OF SCALDING. Please use caution when using the steam mop. The steam emitted from the openings is very hot.

POLARIZED PLUG:
To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **Do not attempt to defeat this safety feature.**



1. Use the system only for its intended use.
2. **DO NOT** use outdoors.
3. **DO NOT** leave the appliance unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
4. **DO NOT** allow the appliance to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
5. Use only as described in this manual.
6. Use only manufacturer's recommended accessories.
7. **DO NOT** operate the appliance with a damaged plug or cord, or if the unit has been dropped, damaged left outdoors or dropped into water. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. Return the appliance to EURO-PRO Operating LLC (see warranty) for examination and repair. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
8. To protect against a risk of electric shock, **DO NOT** immerse the steam mop into water or any other liquids.
9. **DO NOT** handle plug or steam mop with wet hands or operate appliance without shoes.
10. **DO NOT** pull or carry by power cord, use power cord as handle, close a door on the power cord, or pull the power cord around sharp edges or corners. Keep power cord away from heated surfaces.

11. **DO NOT** unplug by pulling on power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.

12. **DO NOT** put any objects into openings. Do not use with any opening blocked.

13. **DO NOT** put hands or feet under the steam mop. Unit gets very hot.

14. Use **ONLY** on flat, stable horizontal surfaces. Do not use on walls, counters, windows, chairs or tables.

15. **DO NOT** use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.

16. **DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. If you live in a hard water area, we recommend using distilled water in your steam mop.

17. When in use, NEVER turn the appliance over or on its side. **NEVER DIRECT STEAM TOWARDS PEOPLE, ANIMALS OR PLANTS.**

18. Carefully remove the pad immediately after you have unplugged and allowed the product to cool.

19. When cleaning the steam mop, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.

20 To reduce the risk of fire, **DO NOT** use a flammable or combustible liquid to clean a floor.

21. Extreme caution should be exercised when using this appliance to clean stairs.

22. Never use steam mop without micro-fiber pad attached.

23. Keep your work area well lit.

24 Store steam mop indoors in a cool, dry place.

25. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the steam cleaner.

26. If an extension cord is absolutely necessary, an extension cord rated a minimum of 15 ampere, 14 gage cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.

27. **DO NOT** leave unattended when the system is connected to a power supply or electrical outlet. Turn off all controls before unplugging the unit.

28. **DO NOT** store unit with damp or wet micro-fiber cleaning pad attached. Never leave the steam mop in one spot on any surface for any period of time with a damp or wet micro-fiber cleaning pad attached as this will damage your floors

WARNING: Your steam mop is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

SAVE THESE INSTRUCTIONS

Quick Start

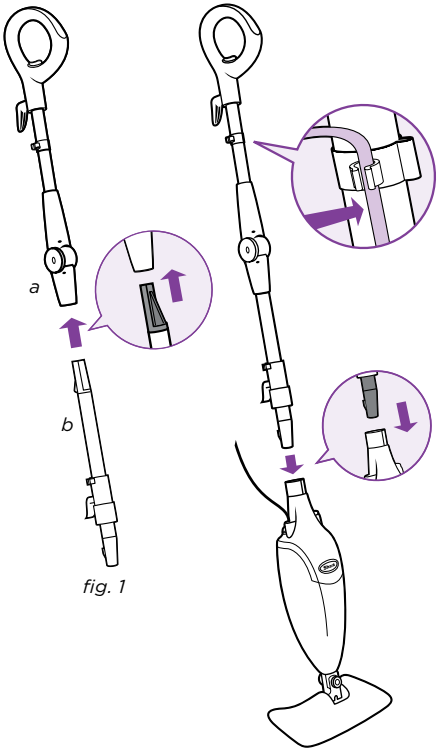


fig. 1

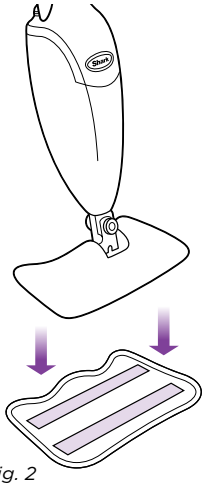


fig. 2

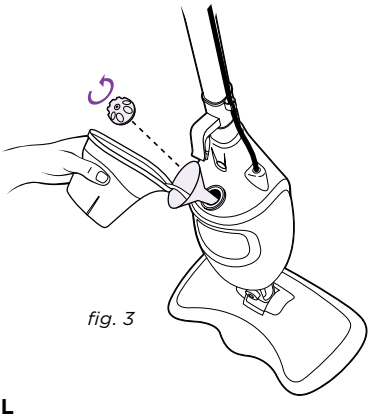


fig. 3

ASSEMBLE

1 Fit together the backsaver handle (a) and lower pole (b). Insert the assembled pole into the top of the mop as shown. (**fig. 1**)

2 Place the micro-fiber cleaning pad underneath the mop head, with quick fastener strips facing up. Simply press the mop to the pad to attach it. (**fig. 2**)

FILL

3 Before plugging in the mop, remove the cap to fill the water tank. Use the filling flask and funnel to fill the tank with water to the “MAX” line. Replace the water tank cap. (**fig. 3**)

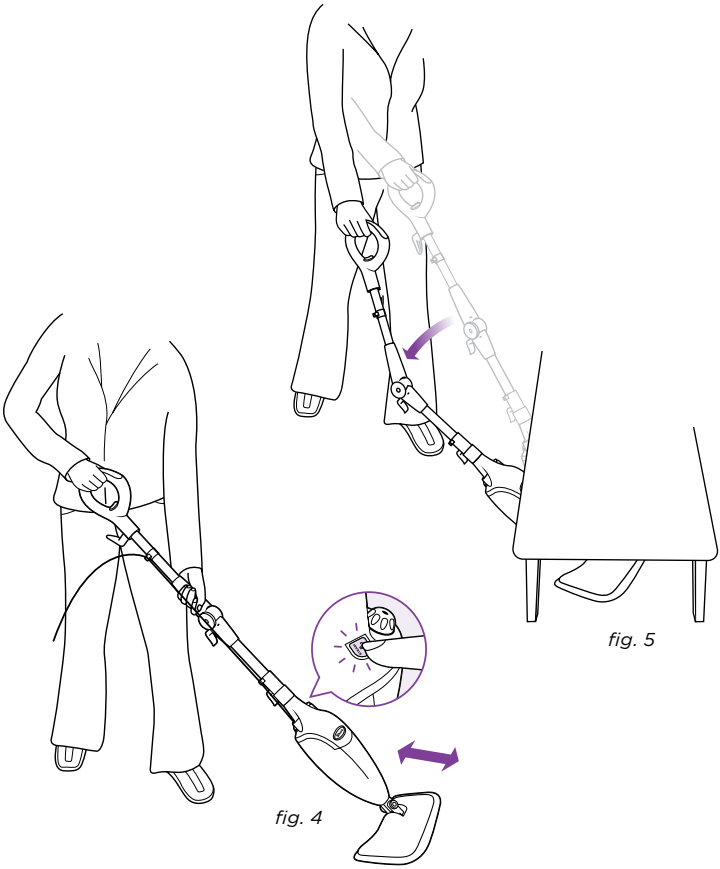


fig. 5

fig. 4

STEAM CLEANING

4 Plug in the steam mop and the STEAM light will blink blue in the standby mode. Press the STEAM button to activate the steam. The LED indicator light will turn solid blue. (**fig. 4**)

BACKSAVER

5 Use the **Shark**® Steam Mop with backsaver handle to access tight areas. Press the release button on the handle to bend and lock the steam mop in the backsaver position. Press the release button on the handle and pull up to straighten the handle. (**fig. 5**)

This manual covers models:

SE200 11

SE200Z 11

TECHNICAL SPECIFICATIONS

Voltage:	120V., 60Hz.
Power:	1550 Watts
Water Capacity:	310 ml (10.5 fl. oz.)

Contents

Thank you for purchasing the **Shark**® Steam Mop.

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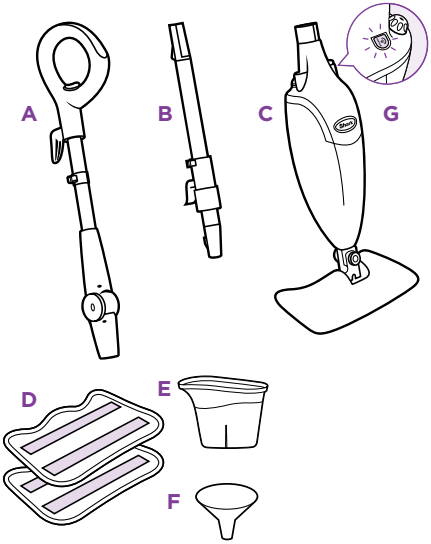
Getting Started

When assembling your steam mop there may be a little water in or around the water tank. This is because we test all our steam mops 100% before you buy them, so you get a quality **Shark**® Steam Mop.



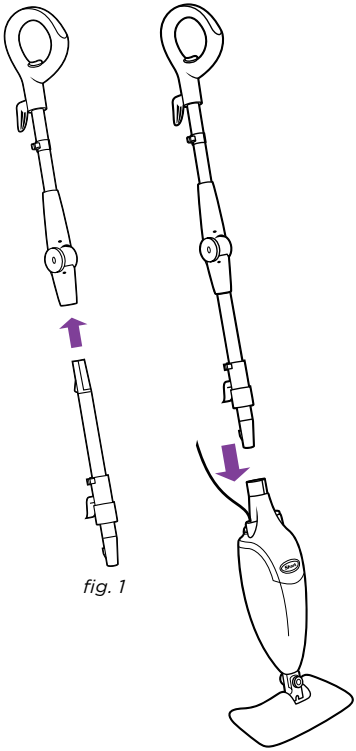


fig. 1

fig. 2

A Backsaver handle

B Lower Pole

C Steam Mop

D 2 All-Purpose Cleaning Pads

E Filling Flask

F Funnel

G Steam Button

ASSEMBLY

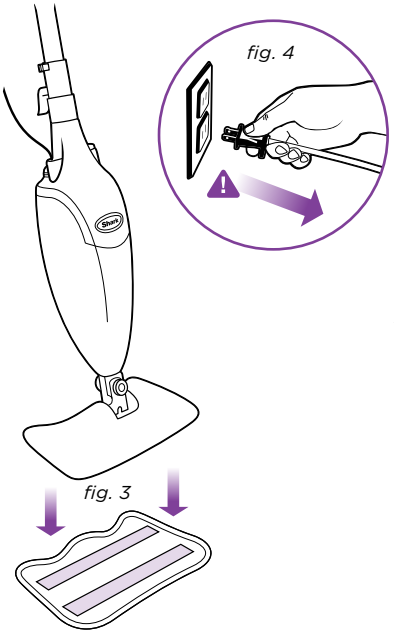
1 Remove all the parts from the package. Verify all the listed parts are included.

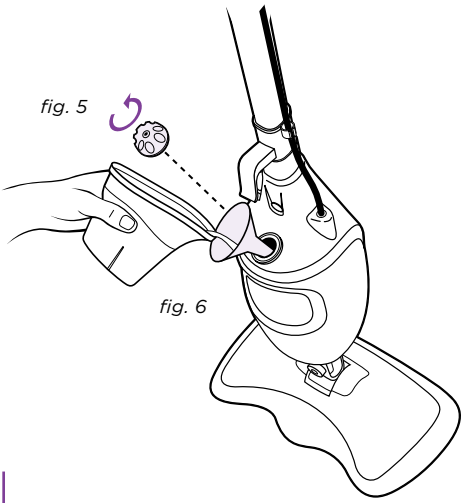
2 Insert the lower pole into the Backsaver handle as shown. (**fig. 1**)

3 Insert the assembled pole into the base of the steam mop. Gently push down on the pole until you hear it click into place. (**fig 2**)

Your micro-fiber cleaning pads should be replaced every 2-3 months to maximize cleaning performance.

Calcium and mineral deposits can build up and impact the performance of your steam mop over time. To extend the life of your product we recommend that you use distilled water or Shark®'s Water Filtration Bottle.
Visit www.sharkclean.com to order.





ATTACHING THE MICRO-FIBER PAD

1 Place the micro-fiber cleaning pad on the floor with the quick fastener strips facing up. Place the Steam Mop on the top of the pad to attach. (**fig. 3**)

IMPORTANT: Never use the Steam Mop without attaching a micro-fiber cleaning pad to avoid damage to your floor and mop.

IMPORTANT: Only add water to the tank. Chemicals or cleaning solutions may be unsafe or cause damage.

FILLING THE WATER TANK

IMPORTANT: Unplug the Steam Mop before filling the water tank. (**fig. 4**)

1 Remove the water tank cap by turning it counter-clockwise to the unlocked position. (**fig. 5**)

2 A filling flask and funnel are provided with your Steam Mop to make filling the water tank easy. Fill the flask with water and use the funnel to pour it into the tank. Keep the water level under the "MAX" fill line. (**fig. 6**)

3 Replace the water tank cap and turn it clockwise to the locked position.

Using Your Steam Mop

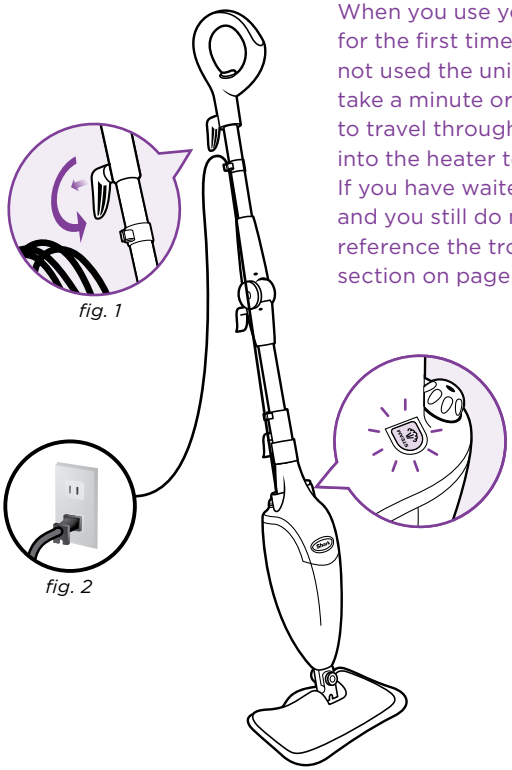


fig. 1

fig. 2

When you use your steam mop for the first time or if you have not used the unit in awhile, it may take a minute or two for the water to travel through the pump and into the heater to create steam. If you have waited a few minutes and you still do not see any steam, reference the troubleshooting section on page 11.

IMPORTANT: Your steam mop needs water to make steam! Never use your steam mop without water in the tank.

Sweep or vacuum your floors prior to cleaning with your Steam Mop.

Visit **www.sharkclean.com** for other great quick cleaning products to complement your Steam Mop, such as the **Shark**® Navigator (model NV350).

1. Pull and twist the quick release cord holder to unwrap the power cord completely. (**fig. 1**) Plug into a 120-volt electrical outlet. (**fig. 2**) The LED light will blink blue to show that you are in standby mode. If the light does not turn on, reference the troubleshooting section on page 9. (**fig. 3**)
2. Press the STEAM button to activate the steam. The LED light will turn solid blue. When the STEAM button is pressed, the electronic pump will automatically generate steam and moisten the micro-fiber pad. (**fig. 4**)

If your Steam Mop stops steaming, it could be out of water. Press the STEAM button so that the LED light blinks BLUE, unplug the power cord from the electrical outlet and refill the water tank at anytime.

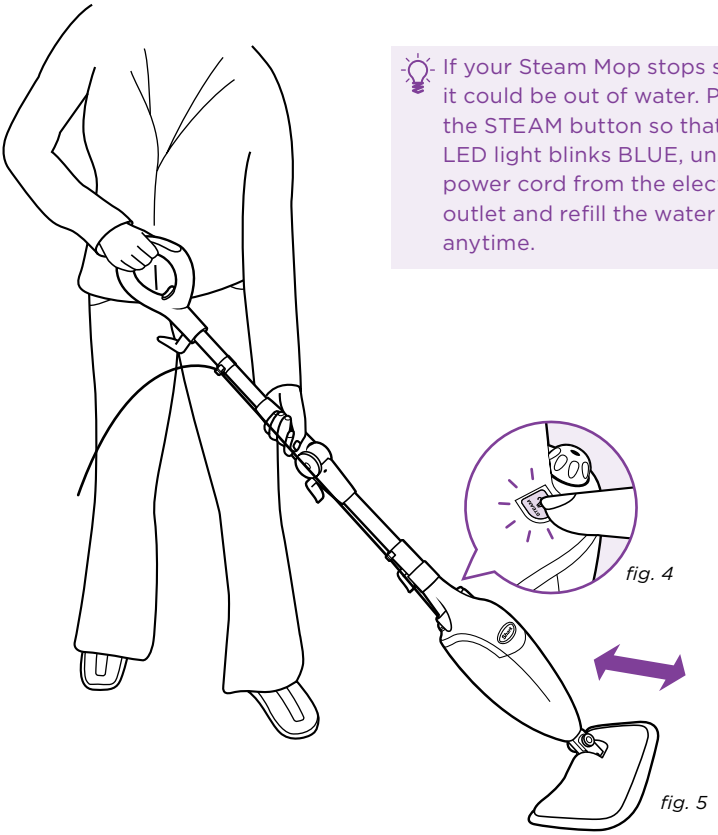


fig. 4

fig. 5

NOTE: It may take a few seconds for the mop to warm up and and start steaming after you plug it in. If you press the STEAM button and the unit does not begin to steam immediately, just wait a few seconds for the mop to heat up to a deep cleaning and sanitizing temperature.

3 Clean your floors with a forward and backward motion. (**fig. 5**)

4 Press the STEAM button at any time to stop the steam.

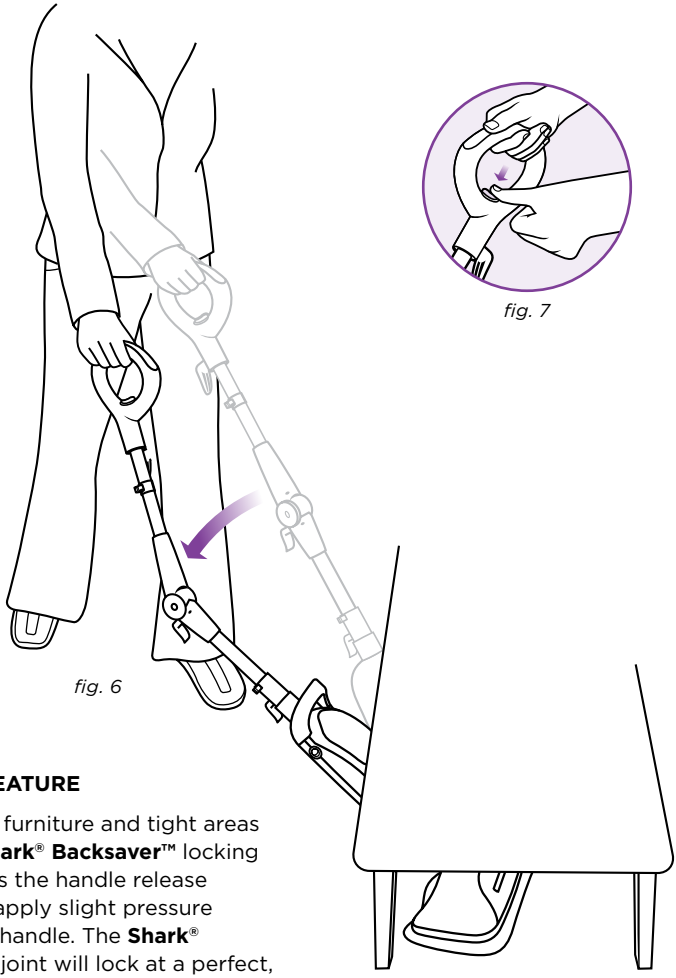


fig. 7

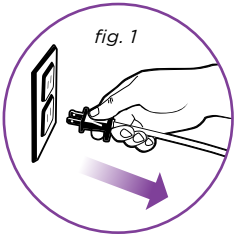
fig. 6

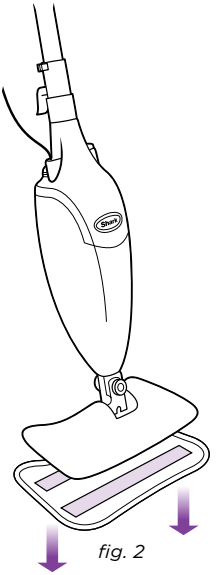
BACKSAVER FEATURE

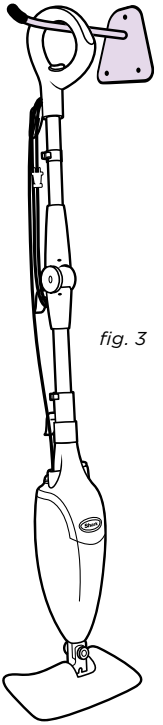
1 Clean under furniture and tight areas using the **Shark® Backsaver™** locking handle. Press the handle release button and apply slight pressure to bend the handle. The **Shark® Backsaver™** joint will lock at a perfect, access maximizing angle. (**fig. 6**)

2 Press the release button on the handle again and pull up to straighten. (**fig. 7**)

Care of Your Steam Mop







AFTER USE AND STORAGE

1 When you have finished using the Steam Mop, press the STEAM button to stop the unit from steaming. The LED light will blink BLUE. Unplug the cord from the outlet and place the mop into the upright position. (**fig. 1**) Let the unit cool for 2-3 minutes.

2 Carefully pull the micro-fiber cleaning pad from steam mop. (**fig. 2**) Wash the pad if necessary (for washing instructions see page 8).

3 Empty the water tank before storage. Remove the water tank cap and empty the tank over a sink. Replace the water cap.

4 To store the cooled **Shark**® Steam Mop, hang on a large hook. (**fig. 3**)

⚠ **NOTE:** If you want to store the Steam Mop standing upright, make sure it is leaning against a wall for added support and safety. Always store your **Shark**® Steam Mop with the micro-fiber cleaning pad removed. Store away from children and high traffic areas.

Care of Your Steam Mop - cont'd.

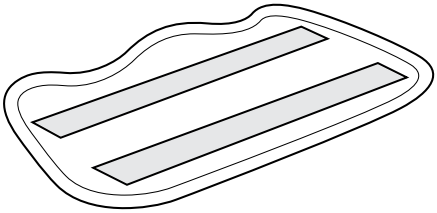


fig. 4

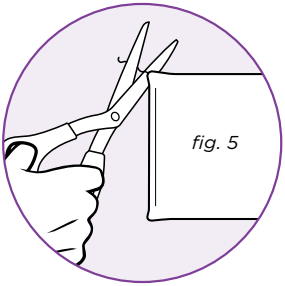
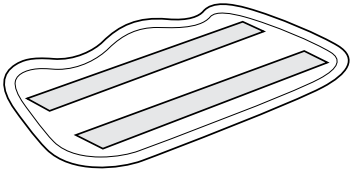
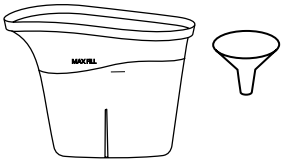


fig. 5





CARE OF YOUR MICRO-FIBER CLEANING PAD

1. Wash pads in warm water. Wash separately from other laundry. Only use liquid detergent (not powder detergent). Do not use fabric softeners. Line dry or dry on a low dryer setting. (**fig. 4**)
2. If there are loose threads on the pad carefully cut the threads with scissors. Do not pull on them or cut at the base. (**fig. 5**)

⚠ **IMPORTANT:** The micro-fiber cleaning pad may be very hot from the steam. Use caution when removing. Let the unit cool for 2-3 minutes.

ORDERING REPLACEMENT PARTS

To order additional parts and accessories, feel free to contact us at **www.sharkclean.com** or call **1-800-798-7398**.

Trouble Shooting

PROBLEM	POSSIBLE REASONS & SOLUTIONS
The **Steam Mop** will not turn-on.	Your steam mop should be securely plugged into a 120V AC electrical outlet only. Is the LED light on? If not, check your fuse or breaker. If your unit still does not work, call **1-800-798-7398.**
The **Steam Mop** will not make steam.	Is there water in the water tank? If not, add water to your Steam Mop following instructions on page 3. Is the LED light blinking BLUE? If so, press the STEAM button to activate the steam.
Cannot select steam setting/flashing blue light remains on.	If you have already plugged in your unit, unplug and try a different outlet. This may reset the mop. Add water to the tank and press the STEAM button to begin cleaning. If your unit still does not work, call Customer care at **1-800-798-7398.**
The **Steam Mop** leaves water on the floor.	Is your micro-fiber cleaning pad too wet? Unplug your Steam Mop and change the micro-fiber cleaning pad.
The **Steam Mop** left a white spot on the floor.	Do not leave your steam mop on the floor with a damp or wet cleaning pad. Do you have hard water? If you do, you might want to switch to distilled water. Make sure the cap is securely on the water tank.
Floors are cloudy, streaky or spotty after steaming.	The pad might be dirty, change the pad. If you washed the pad with powder detergent, then the pad may have residual detergent left on it. Wash it again with liquid detergent. If you are cleaning in a kitchen area where there might be a build-up of grease, use a de-greasing agent such as an all-purpose cleaner or dish soap and paper towels to clean the area first. You might have left the mop in the same spot for too long. Do you have hard water? If you do, you might want to switch to distilled water. This might be leftover from past cleaners used on the floor surface. Use the steam mop a few more times and see if the leftover cloudiness is removed.
The **Steam Mop** is hard to push.	Make sure the steam pad is attached correctly. Check to see if the cleaning pad is excessively dirty. Replace if the pad is too dirty or wet.

Notes

Notes

ONE (1) YEAR LIMITED WARRANTY

EURO-PRO Operating LLC warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For Customer Service support, call 1 (800) 798-7398 or visit our website www.sharkclean.com.

If the appliance is found to be defective in material or workmanship, **EURO-PRO Operating LLC** will repair or replace it free of charge. Proof of purchase date and $ 9.95 to cover the cost of return shipping and handling must be included. *

The liability of **EURO-PRO Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO Operating LLC**.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **EURO-PRO Operating LLC** warranty if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. **In no event is EURO-PRO Operating LLC** liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

***Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.**

OWNERSHIP REGISTRATION CARD FOR CANADIAN CONSUMERS ONLY

Please complete and return within ten (10) days of purchase. The registration will enable us to contact you in the event a product defect is discovered. By returning this card you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

RETURN TO: **EURO-PRO Operating LLC**, 4400 Bois Franc, St. Laurent, Quebec H4S 1A7

PURCHASER: .....

ADDRESS: .....

DATE OF PURCHASE: ..... MODEL: **SE200, SE200Z**.....

NAME AND ADDRESS OF STORE: .....

Notes

U.S.: EURO-PRO Operating LLC
Newton, MA 02459

Canada: EURO-PRO Operating LLC
4400 Bois Franc
Ville St. Laurent, Québec H4S 1A7

1-800-798-7398

www.sharkclean.com

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PRINTED IN CHINA SE200.E.110415

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US Patent No. D575918