

Shark
EVOPOWER® SYSTEM ADV
Cordless Vacuum

CS850SMAE Series

OWNER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY • PLEASE READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM.

If the charging cord plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

THE FLOOR NOZZLE, WAND, AND HANDHELD VACUUM CONTAIN ELECTRICAL CONNECTIONS:

1. This vacuum consists of a motorised nozzle, wand, and handheld vacuum. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
3. Use only identical replacement parts.
4. This vacuum contains no serviceable parts.
5. Use only as described in this manual. **DO NOT** use the vacuum for any purpose other than those described in this manual.
6. With the exception of the filters and dust cup, **DO NOT** expose any parts of the vacuum to water or other liquids.
7. Keep the appliance and its cord out of reach of children. Do not allow the appliance to be used by children. Do not allow to be used as a toy. Close supervision is necessary when used near children.

GENERAL USE

8. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children.

9. Always turn off the vacuum before connecting or disconnecting any current carrying hoses, motorised nozzles, chargers, batteries, or other electrical or mechanical parts.
10. **DO NOT** handle plug or vacuum with wet hands.
11. **DO NOT** use without dust cup, filters, and brushroll in place.
12. Only use Shark® branded filters and accessories.
13. **DO NOT** put any objects into nozzle or accessory openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
14. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorised floor nozzle become blocked, turn the vacuum off. Remove all obstructions before you turn on the unit again.
15. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
16. **DO NOT** use if vacuum is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
17. Use extra care when cleaning on stairs.
18. **DO NOT** leave the vacuum unattended while powered on.
19. When powered on, keep the vacuum moving over the carpet surface at all times to avoid damaging the carpet fibers.

20. **DO NOT** place vacuum on unstable surfaces such as chairs or tables.
21. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (including drywall, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
22. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
23. Turn off the vacuum before plugging in or unplugging the charger.
24. Turn off the vacuum before any adjustment, cleaning, maintenance or troubleshooting.
25. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
26. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
27. **DO NOT** modify or attempt to repair the vacuum or the battery yourself, except as indicated in this manual. **DO NOT** use the battery or vacuum if it has been modified or damaged. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
28. Turn off all controls before unplugging.
29. Always turn off this appliance before connecting or disconnecting motorised nozzle or hand tool.

BATTERY PACK

30. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
31. To prevent unintentional starting, ensure the vacuum is powered off before picking up or carrying the vacuum. **DO NOT** carry the appliance with your finger on the power switch.
32. Use only Shark® dock charger XDCKCS851PHMVAE. Use of an incorrect charger may result in no charging, and/or unsafe conditions.
33. Use only with Shark battery pack XSBT330AS.
34. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals increases the risk of fire or burns.
35. Under abusive conditions, liquid may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
36. Battery should not be stored at temperatures below 37.4°F (3°C) or above 104°F (40°C) to maintain long-term battery life.
37. **DO NOT** charge battery at temperatures below 40°F (5°C) or above 104°F (40°C).
38. Store the appliance indoors. DO NOT use or store it below 37.4°F (3°C). Ensure the appliance is at room temperature before operating.
39. **DO NOT** expose the battery to fire or temperatures above 265°F (130°C) as it may cause explosion.
40. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

SAVE THESE INSTRUCTIONS

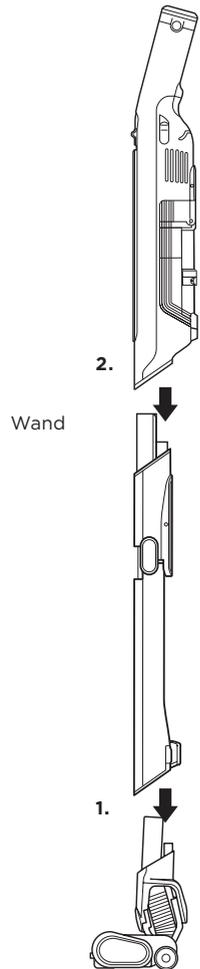
ASSEMBLY

1. Slide the **Wand** onto the neck of the **PowerFins™ Floor Nozzle** until it clicks into place.
2. Align the **Hand Vacuum** nozzle opening with the top of the wand and slide it on until it clicks into place.
3. Make sure the **Dock Base** is facing upright. Slide the **Charging Post** into the slot on back of dock until it clicks.

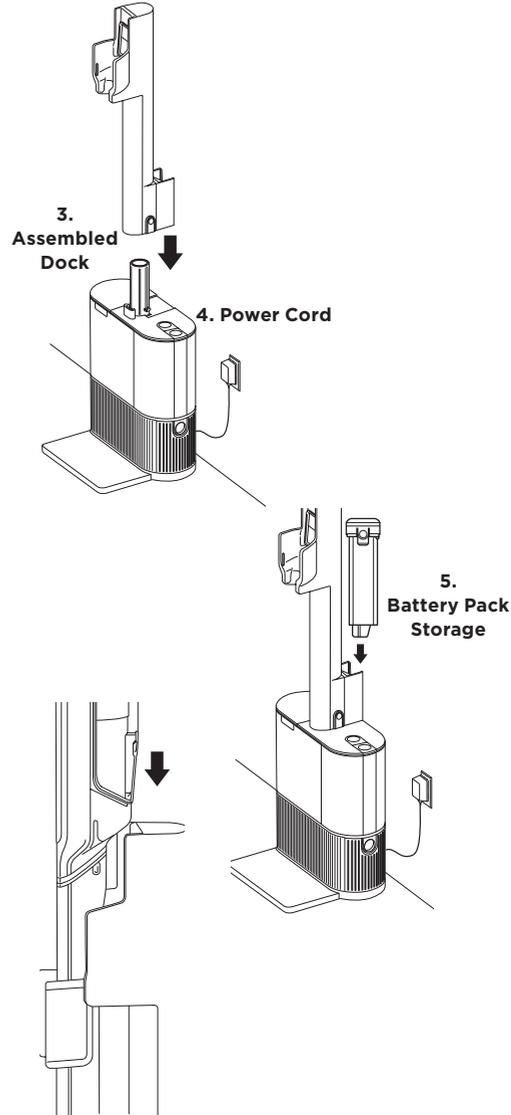
4. Place the dock on the floor near a wall outlet. Plug the **Power Cord** into the outlet, then connect the cord to the port on the back of the charging post.
5. Store cleaning accessories on the mount on the dock.

For proper operation, ensure all components are completely connected and clicked into place.

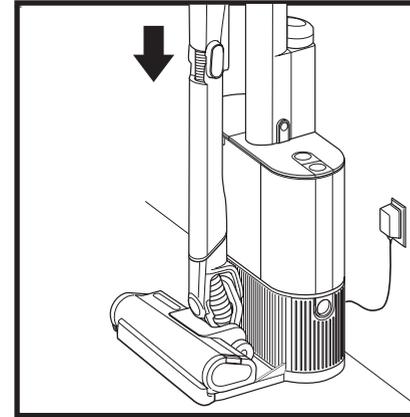
Handheld Vacuum
(Main Body)



PowerFins™
Nozzle



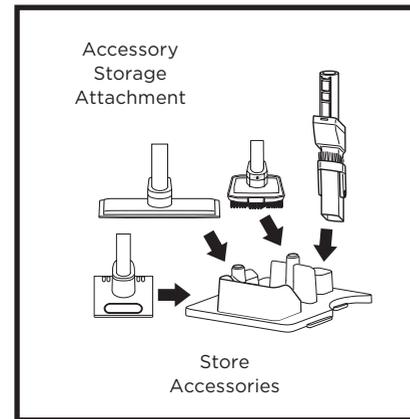
STORE HANDHELD VACUUM



To store the vacuum with the wand and floor nozzle attached, place it on the dock base, with the hook on the back of the wand over the charging post. To charge, make sure the contacts on the wand are aligned with the contacts on the charging post.

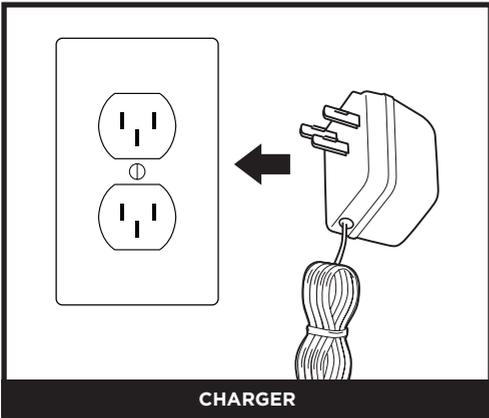
To remove the vacuum from the dock, lift it by the handle on the handheld vacuum.

STORE ACCESSORIES



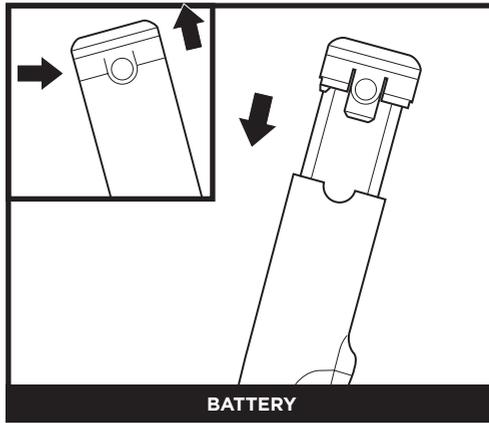
Store the accessories on the dock plate.

CHARGING



CHARGER

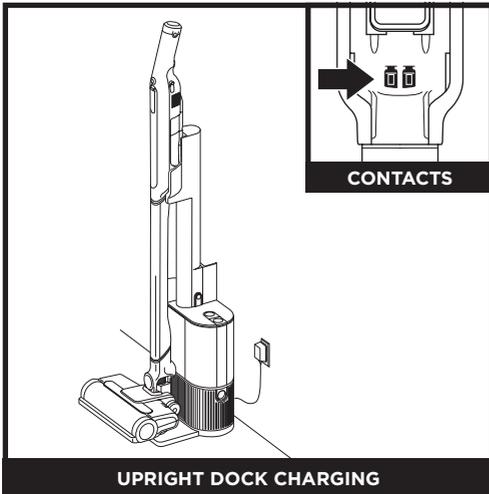
Plug the dock charger into a wall outlet.



BATTERY

To remove the battery from the handheld vacuum or the charging post, press the release tabs on the battery cap and slide out the battery. To reinstall, slide the battery into the compartment in the handle, or into the slot in the dock charging.

CHARGING WHILE IN STORAGE MODE

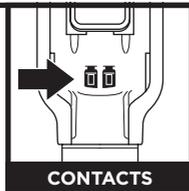


UPRIGHT DOCK CHARGING

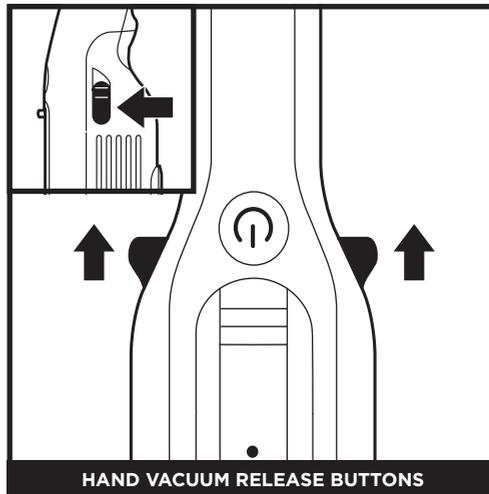
Charge the unit by placing it on the dock. Make sure the contacts on the wand are aligned with the contacts on the charging post.

When charging is complete and you need to use the unit again, lift it off the dock. The upright dock also charges the spare battery while plugged in.

NOTE: When the unit is docked properly, the charging lights on the hand vacuum will blink, indicating that charging has begun. When charging is complete, all three indicator lights will remain on for 5 minutes, then shut off.



CONTACTS



HAND VACUUM RELEASE BUTTONS

To detach the hand vacuum from the wand, slide the release buttons on both sides of the handle, then lift off the hand vacuum.

To reattach the hand vacuum to the wand, align the nozzle opening over the top of the wand and slide it on until it clicks into place.

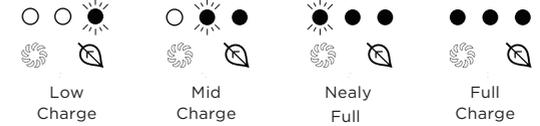
NOTE: The main unit comes with a partial charge. For maximum runtime, charge fully before first use (approximately 3.5 hours). Leaving the unit plugged in will not damage battery life.

LI-ION BATTERY

Prior to first use, charge the battery completely. A full charge takes approximately 3.5 hours.

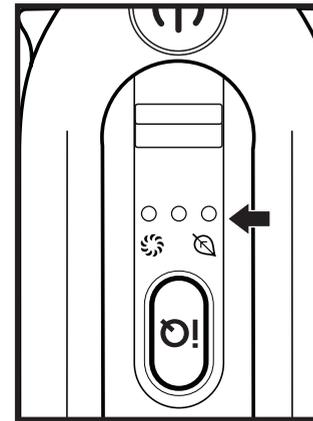
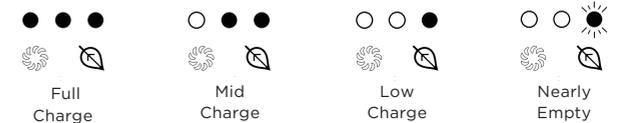
LED BATTERY POWER AND CHARGING INDICATORS

Charging



NOTE: A full charge takes approximately 3.5 hours.

In Use

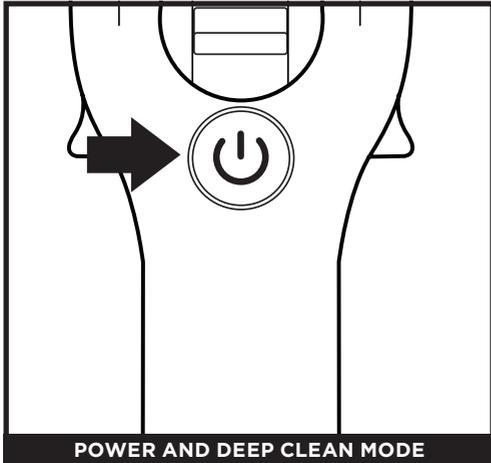


RECYCLING THE LI-ION BATTERY

When the Shark® Li-Ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent batteries to an authorized recycling center or to the retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

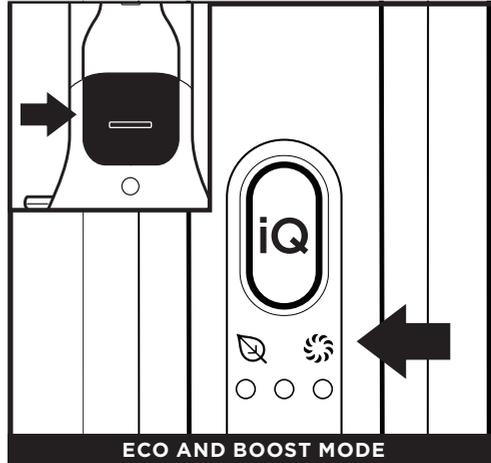
NOTE: The Shark battery, like all lithium-ion batteries, will naturally decrease in capacity over time from the 100% capacity of a new battery.

CONTROLS



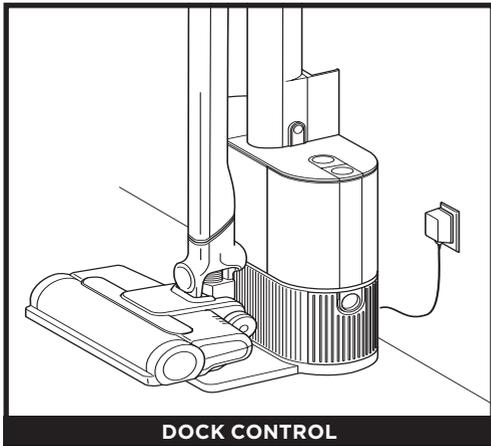
POWER AND DEEP CLEAN MODE

Press the On/Off button on the handle to turn on power. The default mode is IQ mode. To turn off power, press the button again.



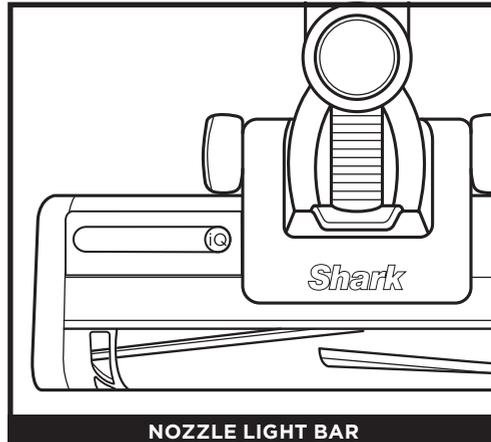
ECO AND BOOST MODE

While cleaning, press and release the **Mode Selection Button** on the underside of the handle to enter ECO Mode to conserve energy and increase runtime. Press the mode selection button again to return to the previous mode. For an added boost of power, push and hold the Mode Selection Button to enter Boost Mode. The Boost light will turn on in this mode. Release the button to return to IQ Mode.



DOCK CONTROL

In its default mode, the dust cup evacuation will happen automatically every time the vacuum is placed onto the dock. If you would like to turn this feature off, press the mute button on the top side of the dock base. While the mute icon is illuminated, the automatic empty feature will be disabled and the dock will only charge the unit. To turn the automatic empty feature back on, simply press the mute button again.

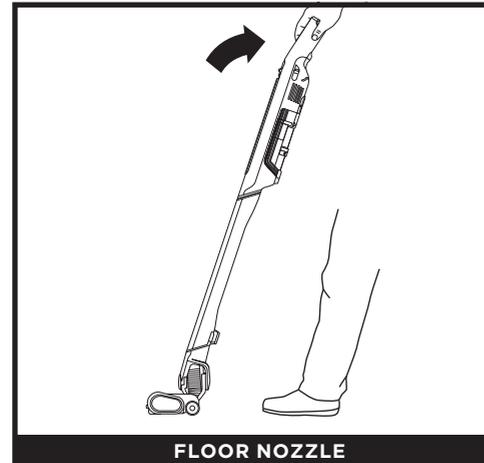


NOZZLE LIGHT BAR

When in IQ Mode, the unit will automatically adjust suction level depending on how much debris it senses. The light bar on the nozzle displays the suction level, and increases or decreases as suction power changes.

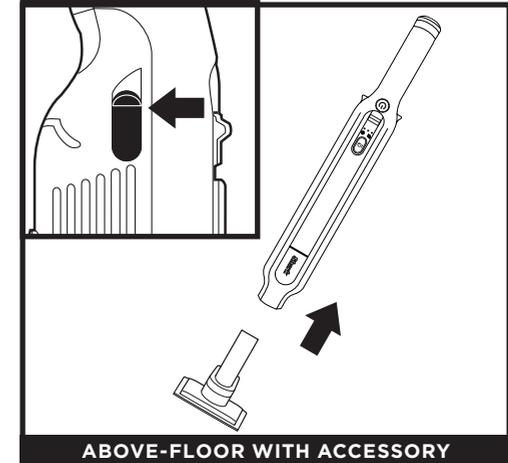
NOTE: Do not remove the vacuum while the evacuation cycle is taking place.

CLEANING MODES



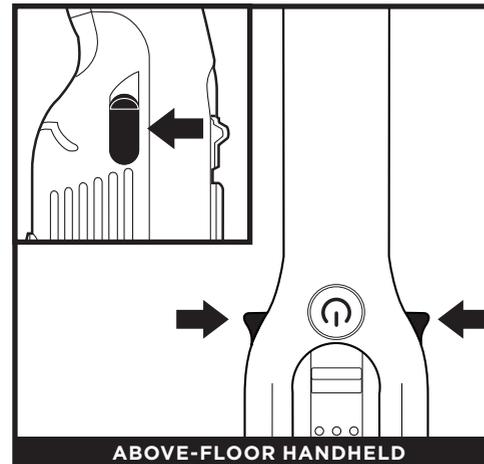
FLOOR NOZZLE

Use the floor nozzle for powerful cleaning on both bare floors and carpets.



ABOVE-FLOOR WITH ACCESSORY

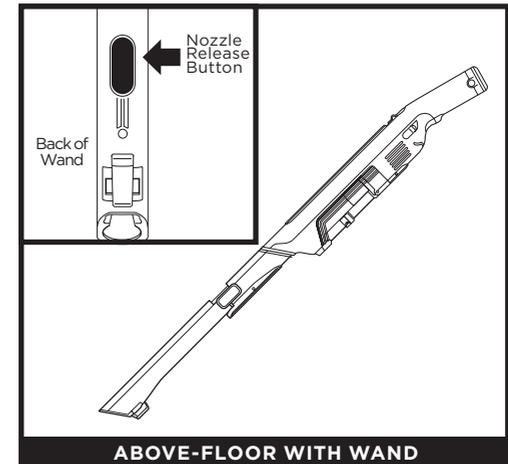
Attach desired accessory to handheld vacuum. Press buttons on both sides of the handle to remove accessory.



ABOVE-FLOOR HANDHELD

Detach the handheld vacuum from the wand for quick and easy cleaning above the floor. Press the buttons on both sides of the handle, and lift the handheld vacuum off the wand.

To reattach the handheld vacuum to the wand, align the nozzle over the top of the wand and slide it on until it clicks into place.



ABOVE-FLOOR WITH WAND

For more reach to clean above-floor areas, use the wand directly for suction. To detach the floor nozzle from the wand, press the nozzle release button at the bottom of the wand and lift the wand to remove it.

To reattach the wand, align it over the nozzle neck, then slide it on until it clicks into place.

To install an accessory, insert it into the wand until it clicks into place. To remove, press and hold the nozzle release button and slide out the accessory.

NOTE: Floor nozzle included is attached to the main unit and can operate only when the power is on.
NOTE: All accessories are compatible with both the wand and the handheld vacuum.

CLEANING MODES

USING ACCESSORIES



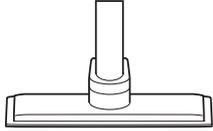
PET MULTI-TOOL

A single convertible tool for cleaning tough pet messes two ways: use the stiff bristle brush to clean stuck-on debris, or take off the bristles to reveal an upholstery tool perfect for removing stubborn pet hair and large piles of debris.



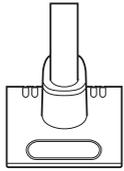
DUSTER CREVICE TOOL

Two cleaning tools in one. The crevice tool gives you extended reach to clean in tight spaces, while the soft brush is ideal for dusting delicate surfaces.



WIDE UPHOLSTERY TOOL

The wide cleaning path helps remove pet hair, dust, and large debris from mattresses, couches, curtains, lampshades, and other delicate upholstered surfaces.



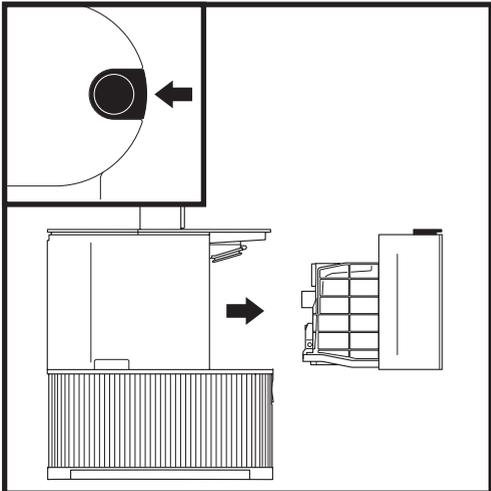
MOTORISED HAND TOOL

Powered by a motor, this small brush removes the clingiest pet hair and extracts dirt, dust, dander, and allergens from deep inside pillows, upholstery, and carpets.

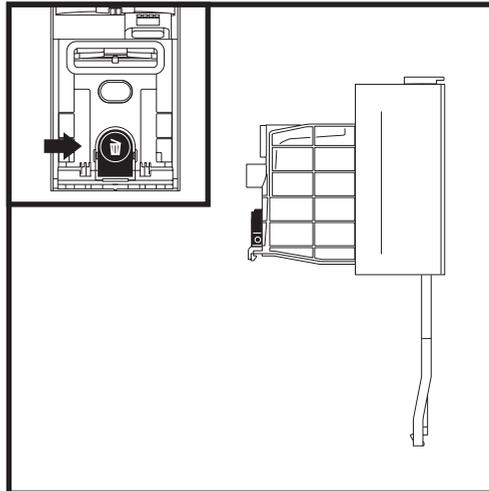
NOTE: All accessories are compatible with both the wand and the handheld vacuum.

MAINTAINING YOUR VACUUM

EMPTYING THE BIN DUST CUP



The dock dust bin holds up to 30 days worth of dust and debris. Empty the dock dust bin when the debris level approaches the max fill line. To detach the bin, press the Dust Bin Release button on the top right side of the base, then slide out the bin.

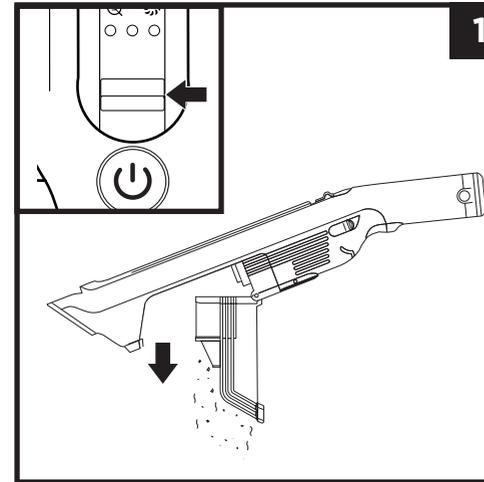


To empty the bin, insert it 3 inches into trash bag and press the release button with the trash can icon. The bin lid will open releasing the debris. Lightly tap the bin against the inside of the trash receptacle to knock off any remaining debris. Reinstall the bin by sliding into the slot in the base until it clicks into place.

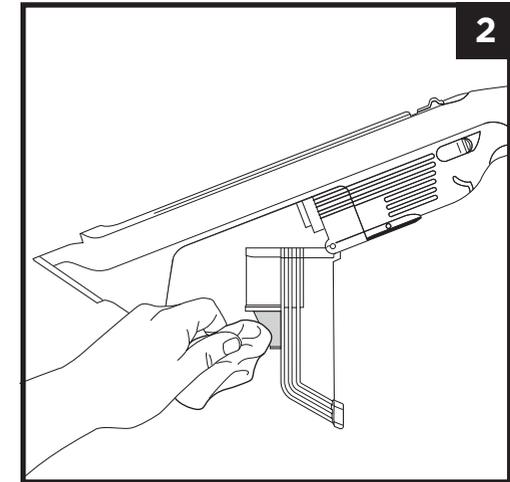
MAINTAINING YOUR VACUUM

EMPTYING THE DUST CUP

Empty the dust cup after each use.

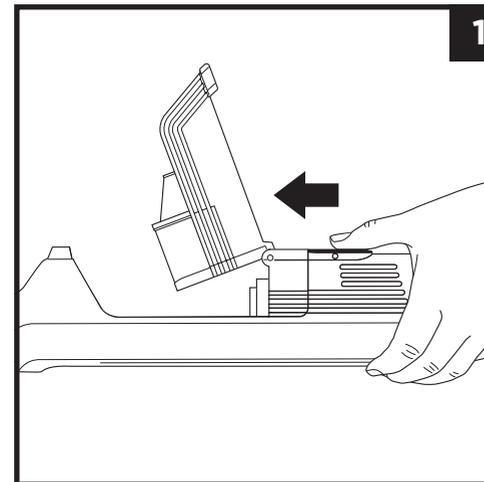


1. With the power off, hold the dust cup over the trash can. Slide the release button forward, and the dust cup will swing open.

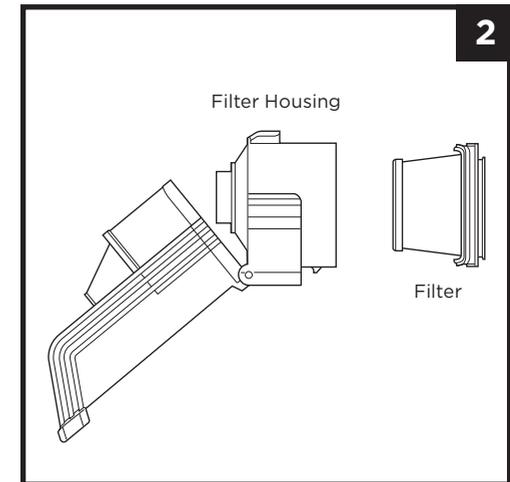


2. Wipe dust screen lightly with cloth to remove dust and dirt.

CLEANING THE DUST CUP AND FILTER



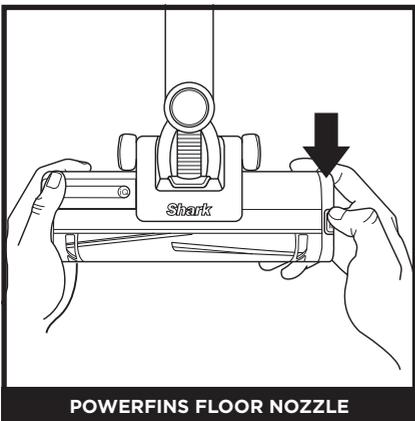
1. With the dust cup open and the power off, press the filter release latch on the bottom of the handle and pull out the filter housing.



2. Pull out the filter from the housing. To clean the filter, hand-wash only with water and let air-dry for 24 hours. To reinstall the filter, slide it back into the housing and press until it clicks into place.

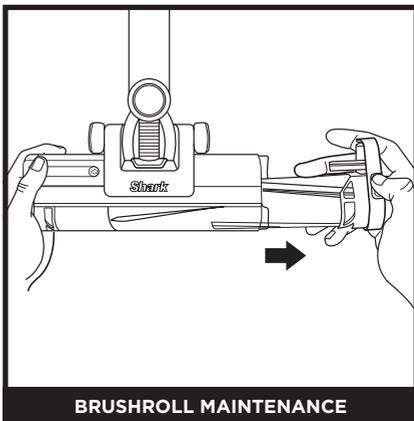
NOTE: Do not wash any parts or accessories in a dishwasher.

NOZZLE MAINTENANCE POWERFINS™ FLOOR NOZZLE



POWERFINS FLOOR NOZZLE

1. Turn off the vacuum.
2. Press the nozzle release button to detach the nozzle from the wand.
3. Press the button on the top of the nozzle and pull the brushroll out of the nozzle.
4. Clear any blockages and remove any debris from the brushroll and floor nozzle.

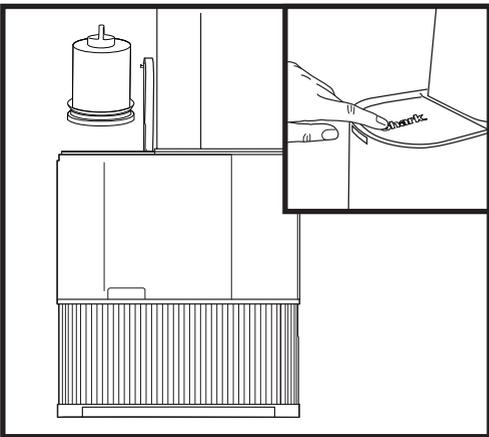


BRUSHROLL MAINTENANCE

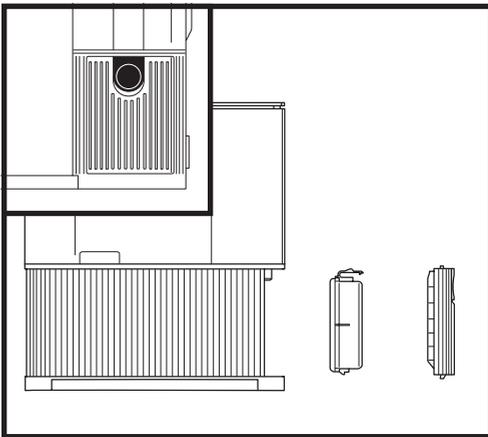
5. Tap off loose debris, then wipe the brushroll clean with a dry towel. Hand-wash the brushroll when needed, using only water, and let it air-dry completely for at least 24 hours.
6. When the brushroll is dry, reinstall it in the nozzle by inserting one end first, then the other, until it clicks into place.

CLEANING DOCK FILTERS

For best results, regularly clean and replace the filters in the dock base. To clean filters, rinse with cold water ONLY to prevent damage from cleaning chemicals. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electrical parts.

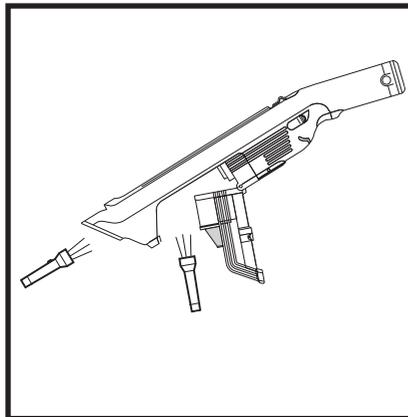


To access the pre-motor filter, lift up the cover on the top left side of the dock base. Lift out the foam filter by the handle then remove the felt filter underneath. Tap the filters over the trash, then rinse with cold water. Allow the filter to air-dry for 24 hours before reinstalling.



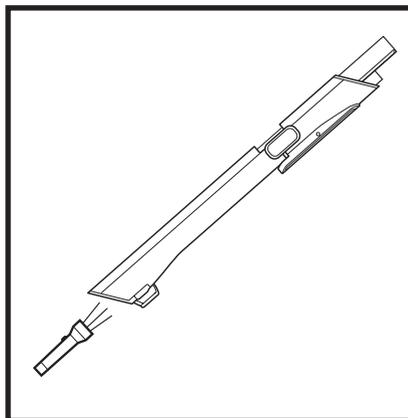
To access the post-motor filter, press the button at the top of the filter door, then tilt the door away from the dock and lift. Remove the Post-Motor Filter from the base. To reinstall the post-motor filter, insert it into the base and replace the filter door.

CHECKING FOR BLOCKAGES



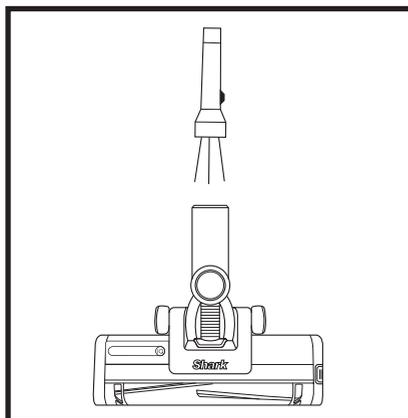
Checking for Blockages in the Handheld Vacuum:

1. Turn off the vacuum.
2. Remove the handheld vacuum from the wand.
3. Check all intake openings to the dust cup and remove any debris or blockages.



Checking for Blockages in the Wand:

1. Turn off the vacuum.
2. Detach the handheld vacuum and floor nozzle from the wand.
3. Check both ends of the wand for blockages and debris.
4. Clear away any debris or blockages.



Checking for Blockages in the PowerFins™ Floor Nozzle:

1. Turn off the vacuum.
2. Detach the wand.
3. Remove brushroll.
4. Check the opening and remove any debris or blockages.
5. Slide brushroll back into place.

MAINTAINING YOUR VACUUM

TROUBLESHOOTING

⚠ WARNING: To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

Vacuum is not picking up debris. No suction or light suction.

The boost indicator light on handheld vacuum is blinking. See Checking for Blockages section for more information.

- Dust cup may be full; empty dust cup.
- Check floor nozzle for blockages; clear blockages if required.
- Remove any string, carpet fibers, or hair that may be wrapped around the brushroll.
- Check connection between handheld vacuum and wand for blockages; clear blockages if required.
- Check clog access opening in wand for any blockages and clear any debris.
- Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinstalling them.

Vacuum lifts area rugs.

- Make sure you are not engaging Boost mode. Take care when vacuuming area rugs or rugs with delicately sewn edges.
- Turn off the unit to disengage from the carpet, then restart.

My vacuum has a PowerFins™ nozzle but the brushroll doesn't spin.

- Immediately turn off the vacuum. Remove any blockages before turning the vacuum back on. Make sure the handheld vacuum is tilted back far enough for the brushroll to engage while in use.
- If the floor nozzle has headlights and they are not illuminated, there is a connection issue between the handheld vacuum, wand, and nozzle. Try disconnecting and reattaching the pieces.

Vacuum turns off on its own.

There are several possible reasons for the vacuum turning off on its own, including blockages, battery issues, and overheating. If vacuum turns off on its own, perform the following steps:

1. Turn on the vacuum and check the battery indicator lights on the handheld vacuum. If recharging is needed, make sure vacuum power is off before plugging in the charger.
2. Empty dust cup and clean filters (See the Cleaning the Dust Cup and Filter section).
3. Check wand, accessories, and inlet openings and remove any blockages.
4. Allow unit and battery to cool for at least 45 minutes, until they return to room temperature.
5. Press the On/Off switch to restart the vacuum.

Battery Indicator Lights on handheld vacuum are flashing.

- Boost Mode icon is flashing (Fig. A). There is a nozzle blockage. (See the Maintaining Your Vacuum section.)
- All indicator lights are flashing (Fig. B). Internal error. Please contact customer support.
- Center and Left indicator lights are flashing (Fig. C). The motor is overheating. Please contact customer support.
- The Eco Mode and Boost Mode icons are flashing (Fig. D). There is a dust sensor malfunction. Please contact customer support.



Fig. A



Fig. B



Fig. C

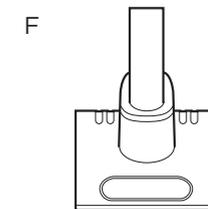
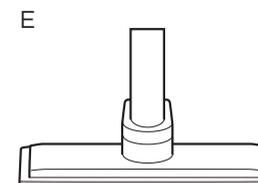
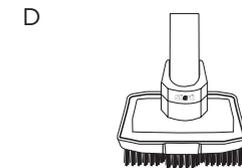
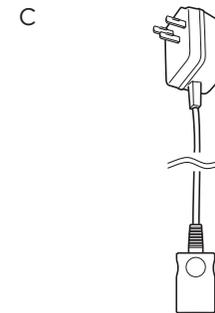
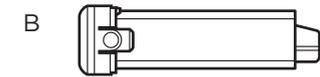
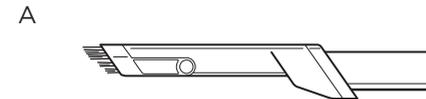


Fig. D

NOTE: If vacuum still does not operate properly, contact Shark Customer Support.

REPLACEMENT PARTS AND ADDITIONAL ACCESSORIES

- Ⓐ Duster Crevice Tool
- Ⓑ Battery
- Ⓒ Li-ion Charger
- Ⓓ Pet Multi-Tool
- Ⓔ Wide Upholstery Tool
- Ⓕ Motorized Hand Tool
- Ⓖ Filter



NOTE: Not all accessories come with all units. Please see Included Items lists on pages 4 and 5 for your unit's configuration. To order additional accessories, visit sharkninja.sg | sharkninja.my.

TWO (2) YEARS LIMITED REPLACEMENT WARRANTY

The warranty commences on the date of purchase and expires at the end of the two-year period. In the unlikely event of a defect due to faulty materials or workmanship within the guarantee period we will replace the defective/faulty part with a new product, free of charge, or if the unit is deemed defective/faulty we replace the unit with an equivalent or upgraded model, at our discretion.

For warranty claims, you will need to submit a proof of purchase in the form of a valid receipt that displays date and place of purchase.

Your warranty is subject to the following conditions:

- DO NOT operate the appliance with a damaged plug or cord, or if the unit has been dropped, damaged or dropped in water.
- To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. If the supply cord is damaged, it must be replaced by a qualified electrician to avoid a hazard. Incorrect re-assembly or repair can cause a risk of electric shock or injury to persons when the appliance is used.
- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear.
- The item has not been used for trade, professional or hire purposes.
- The item has not sustained damage through foreign objects, substances or accident.

Customer costs within warranty

The customer is responsible for any inwards freight charge to return a product for warranty if requested, and outward freight charge for warranty parts and or replacement unit.

Who is covered?

This warranty applies only to the original purchaser, who bought the product from an authorised retailer and may not be transferred. Proof of purchase is required.

What is not covered?

- Filters and brush rolls.
- Accessories supplied with the item.
- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.
- Accidental damage.
- Damage as a result of use not in accordance with the rating plate.
- Removal of blockages. If a blockage does occur, please refer to the trouble shooting guide within your Shark Operating manual.
- Use of parts and accessories that are not genuine Shark components.

NOTES

NOTES

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® EVOPOWER® SYSTEM ADV Cordless Vacuum.

Concepcion Industrial Corporation
KM 20 East Service Road, South Superhighway, Muntinlupa City, Philippines
sharkninja.com.ph

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.